



# **Travel USA Visitor Profile**



2020

#### Introduction

- Longwoods International began tracking domestic American travelers in 1985, and has conducted large-scale syndicated visitor research quarterly since 1990.
- It is currently the largest ongoing study conducted of American travelers, providing our clients with more reliable data and greater ability to home in on key market segments of interest.
- An **overnight trip** is any journey for business or pleasure, outside your community and not part of your normal routine, where you spent one more nights away from home.
- A **day trip** is any journey for business or pleasure, outside your community and not part of your normal routine, that did not include an overnight stay. Day trips involve travel of more than 50 miles from home.
- This report provides an overview for Colorado's domestic tourism business in 2020.

### Methodology

Each quarter, a random, projectable sample of adult members (18 years of age and over) of a major U.S. consumer panel is invited to participate in the **Longwoods Travel USA**<sup>®</sup> survey. Respondents are selected to be representative of the U.S. adult population.

For Colorado, the following sample was achieved in 2020:

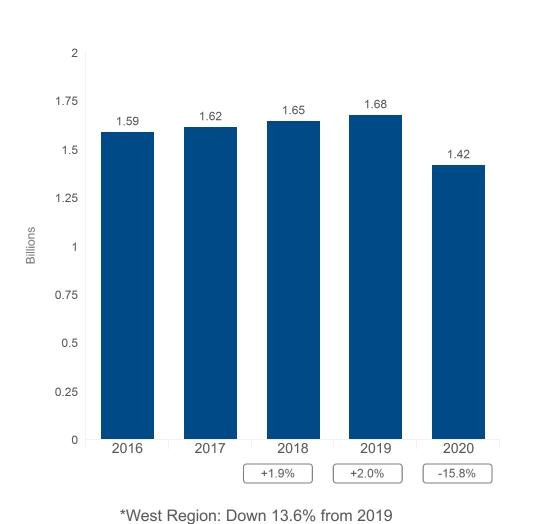


For analysis, data were weighted on key demographics to correct for any differences between the sample and U.S. population targets.



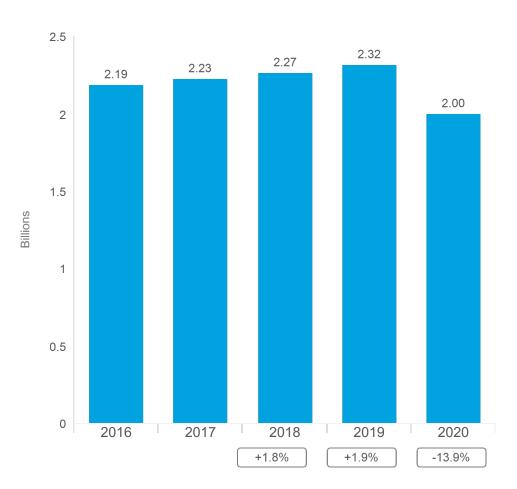
## Size and Structure of the U.S. Travel Market

#### Base: 2020 Person-Trips



**Total Size of U.S. Overnight Travel Market** 

Total Size of U.S. Day Travel Market



\*West Region: Down 10.0% from 2019



#### Total Size of Colorado 2020 Domestic Travel Market

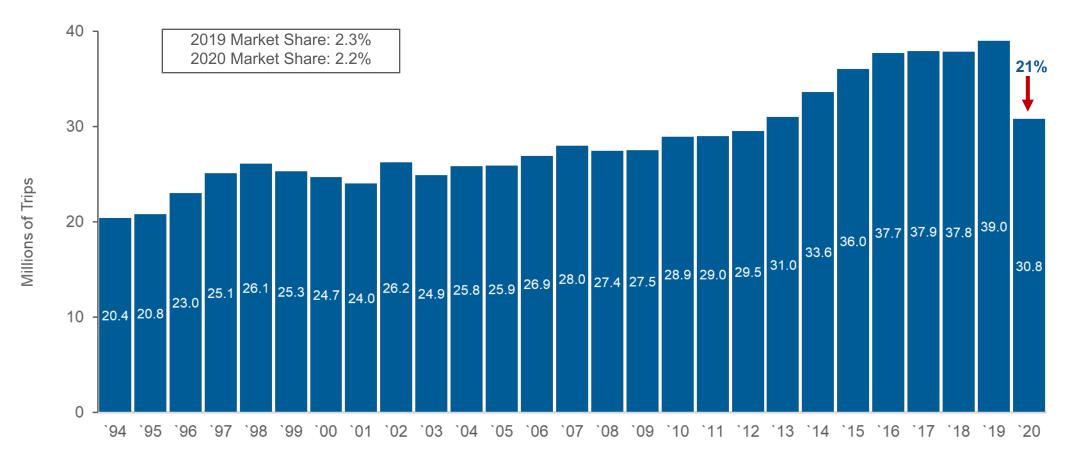
Total Person-Trips





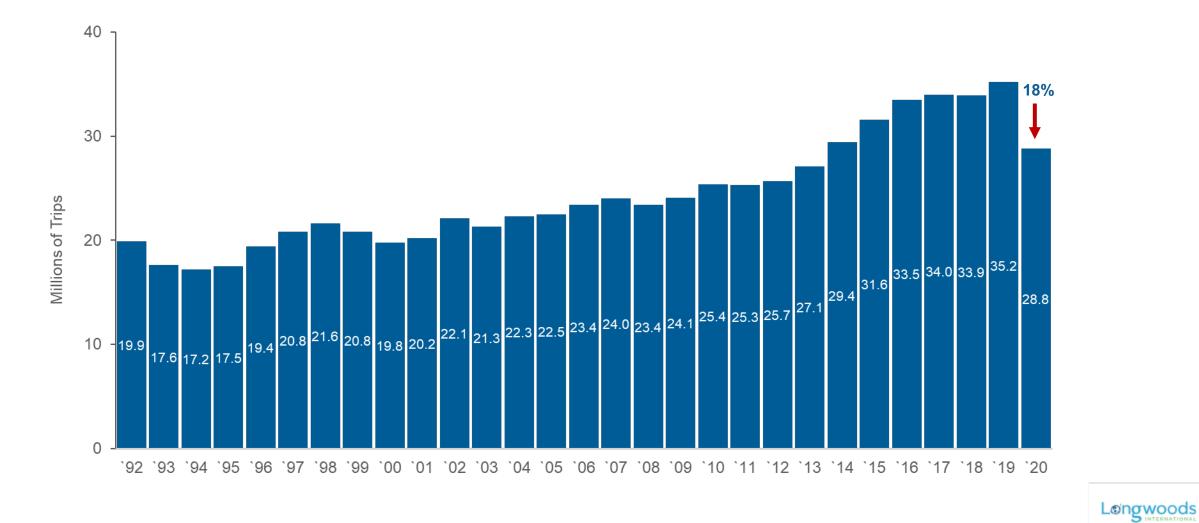
### Size and Structure of Colorado's Travel Market

Overnight Trips to Colorado - 1994 to 2020

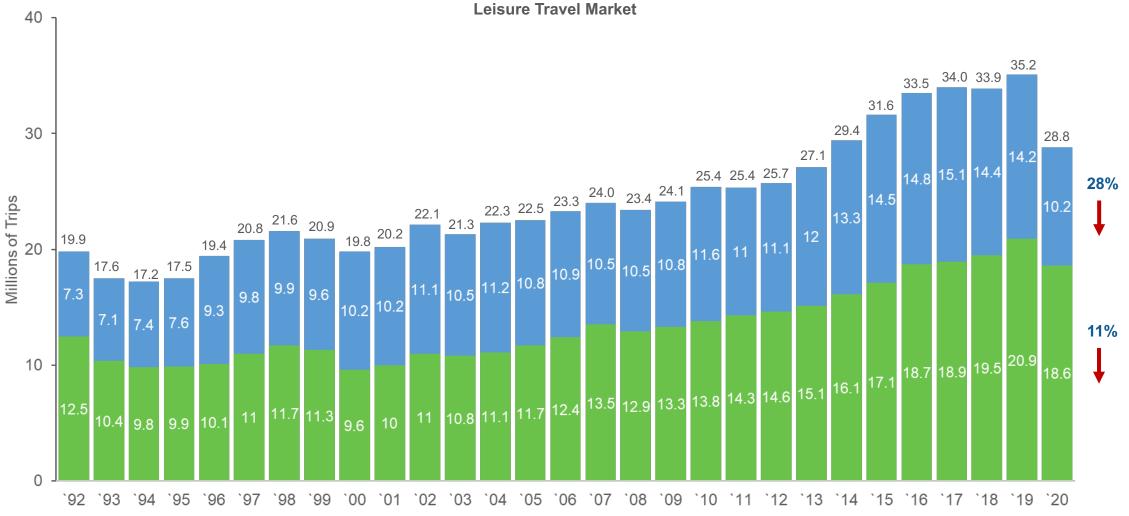


Note: Referencing this and subsequent charts showing annual trends, the Travel USA<sup>®</sup> survey was standardized for Leisure travel starting in 1992, so all charts about Leisure travel begin with that year. Questions about business trips were added in 1994; so charts about business travel or that show a total of Leisure and business start with 1994 data.

Overnight Leisure Trips to Colorado - 1992 to 2020

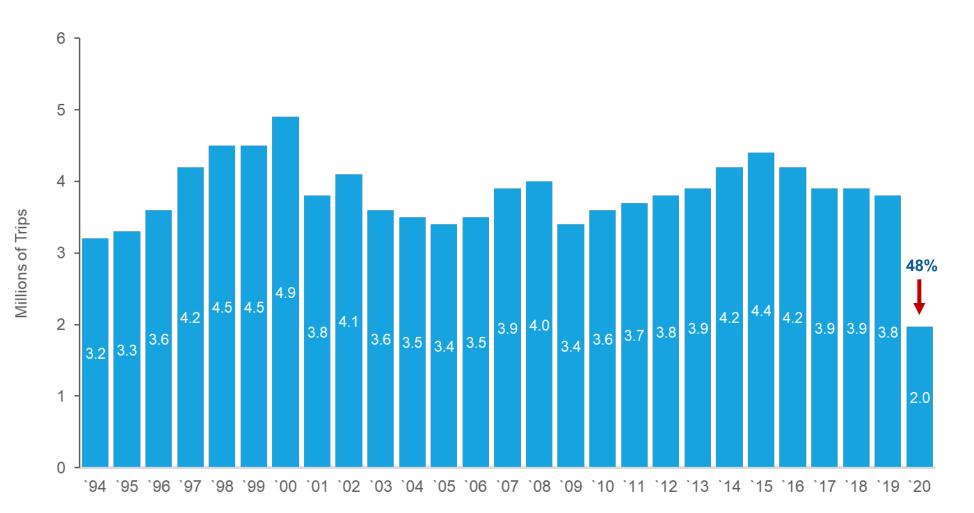


### Size and Structure of Colorado's Travel Market



Structure of Colorado's Overnight

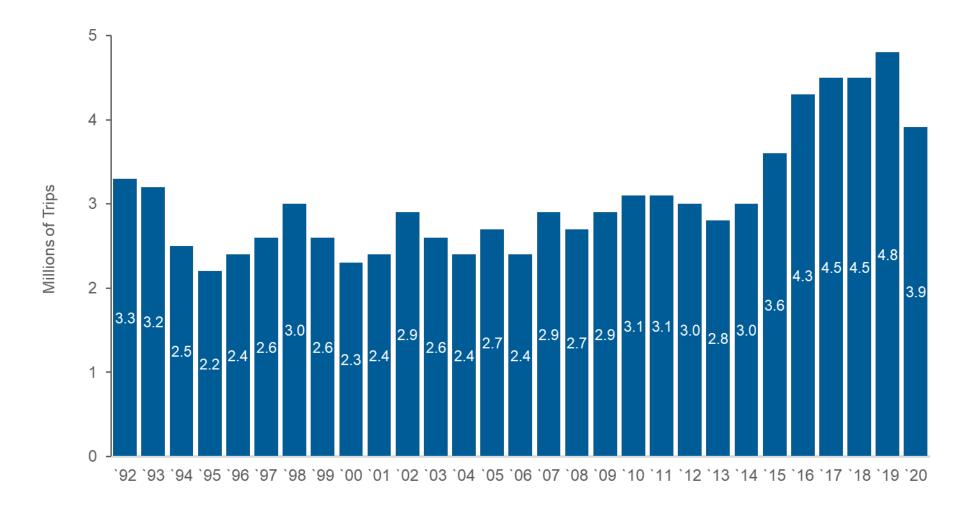
Marketable Trips Visits to Friends/Relatives



Overnight Business Trips to Colorado - 1994 to 2020

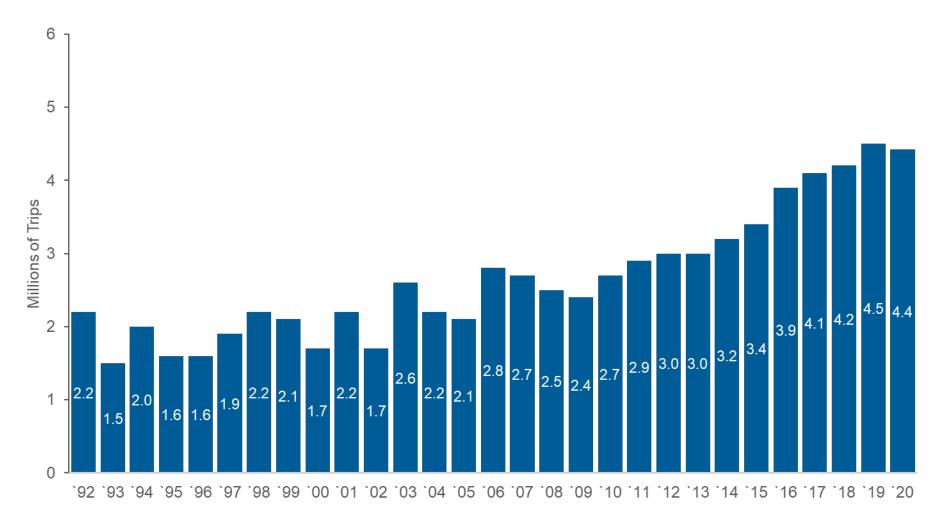
Longwoods

Overnight Touring Trips to Colorado - 1992 to 2020



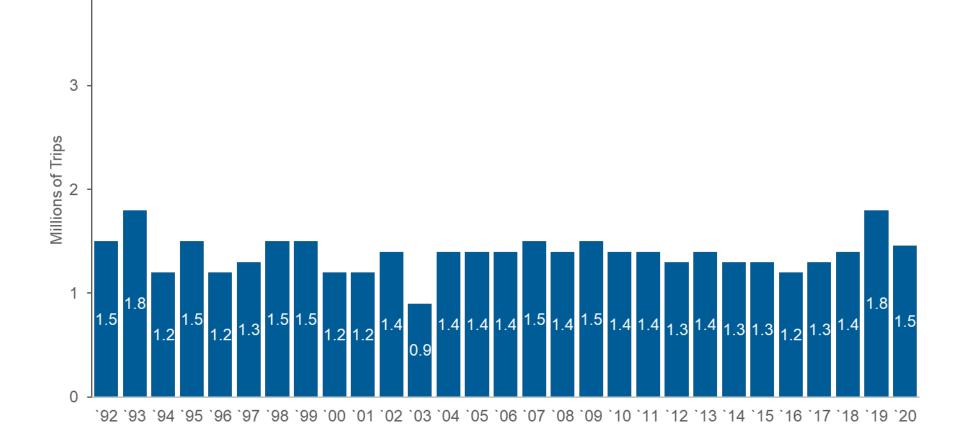
Longwoods

Overnight Outdoor Trips to Colorado - 1992 to 2020

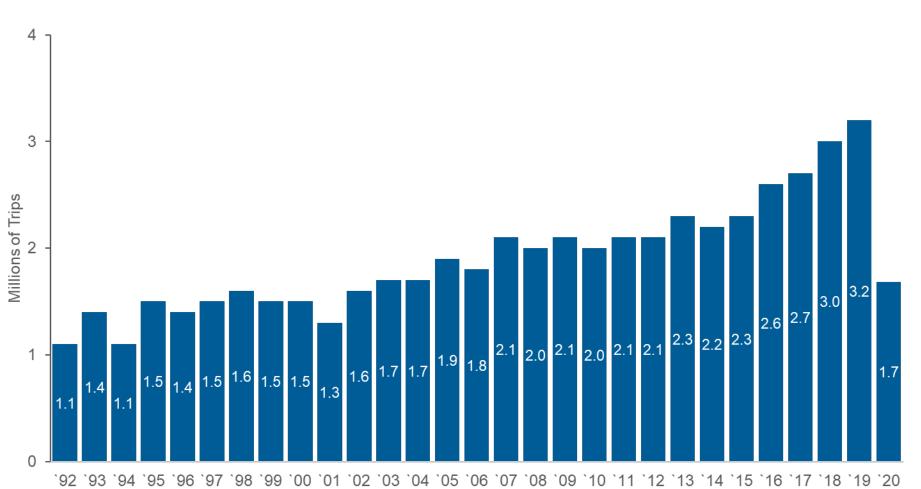


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Overnight Business-Leisure Trips to Colorado - 1992 to 2020 Base: Overnight Business-Leisure Person-Trips



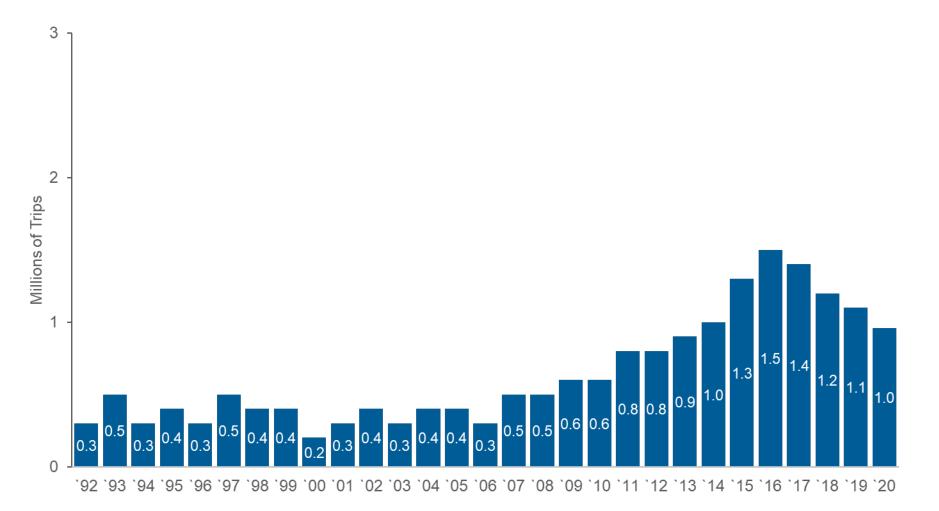
Overnight Special Event Trips to Colorado - 1992 to 2020



Base: Overnight Special Event Person-Trips

Longwoods

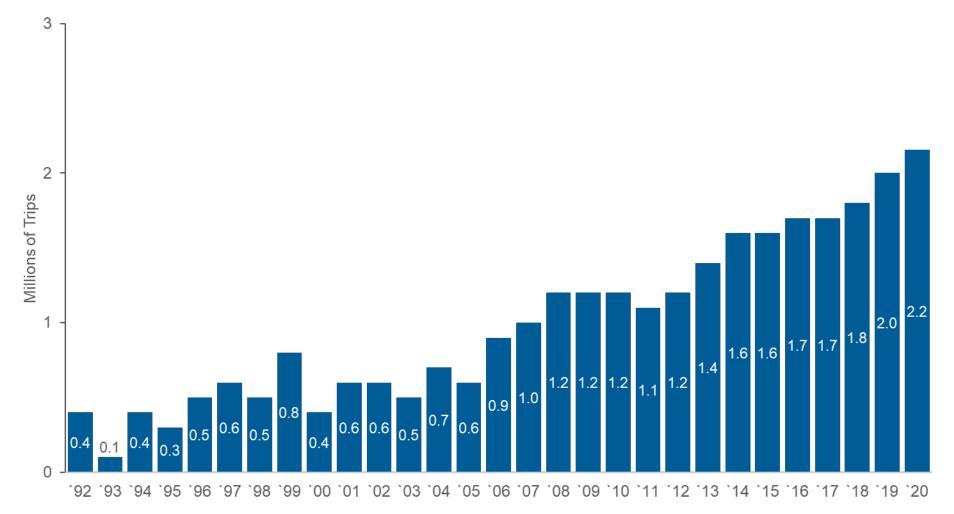
Overnight Resort Trips to Colorado - 1992 to 2020



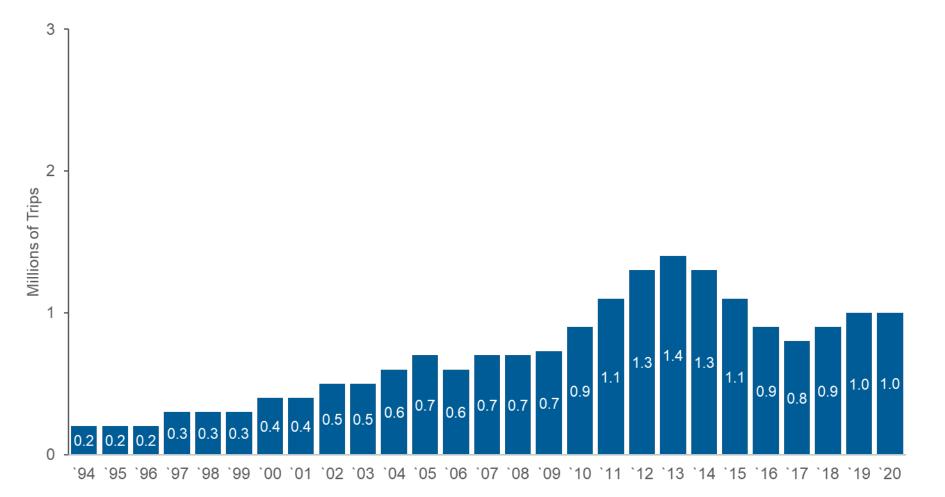


Longwoods

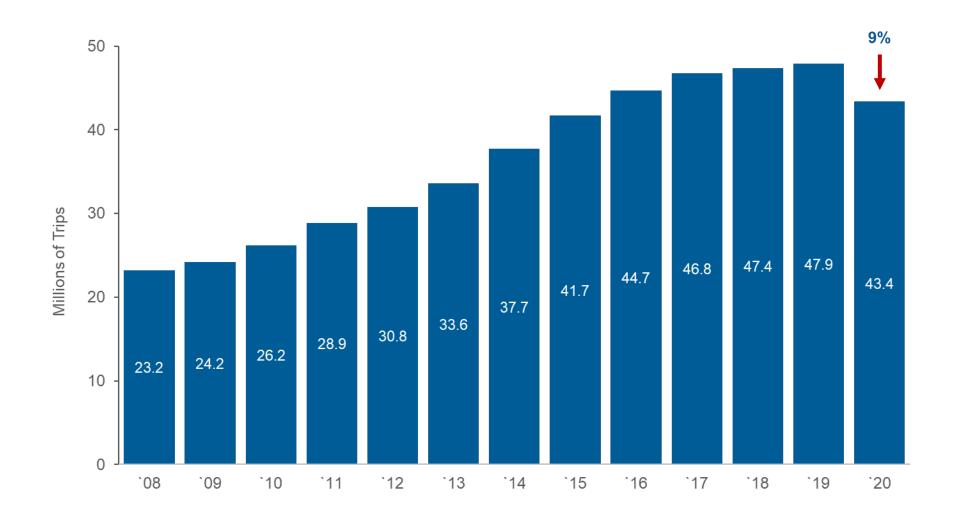
Overnight City Trips to Colorado - 1992 to 2020



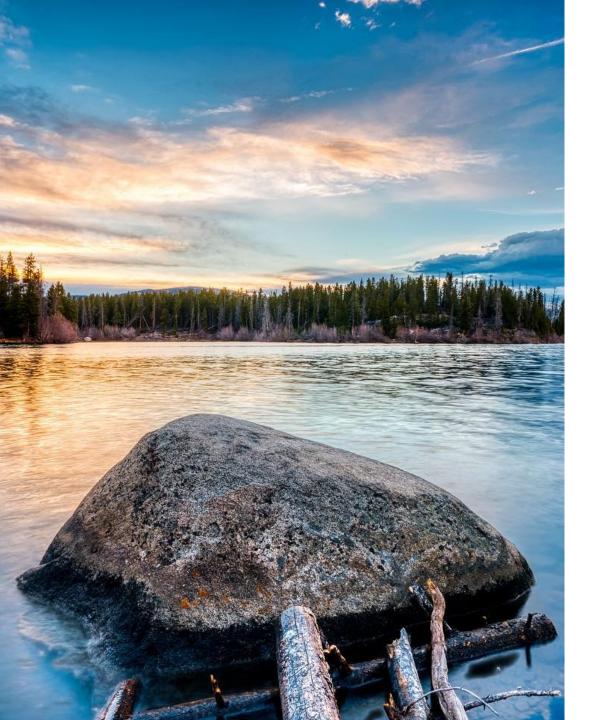
Overnight Casino Trips to Colorado - 1994 to 2020



Day Trips To/Within Colorado









## **Travel USA Visitor Profile**

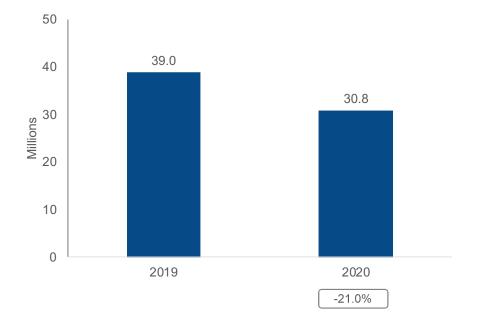
**Overnight Visitation** 



2020

## Size and Structure of Colorado's Domestic Travel Market



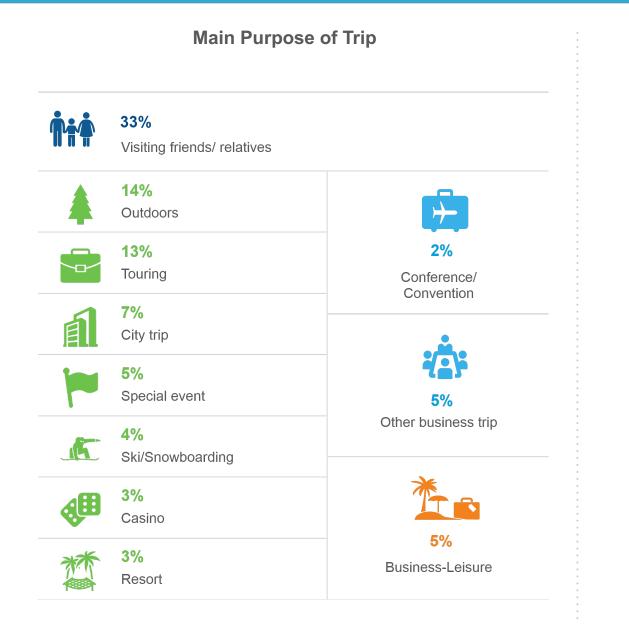




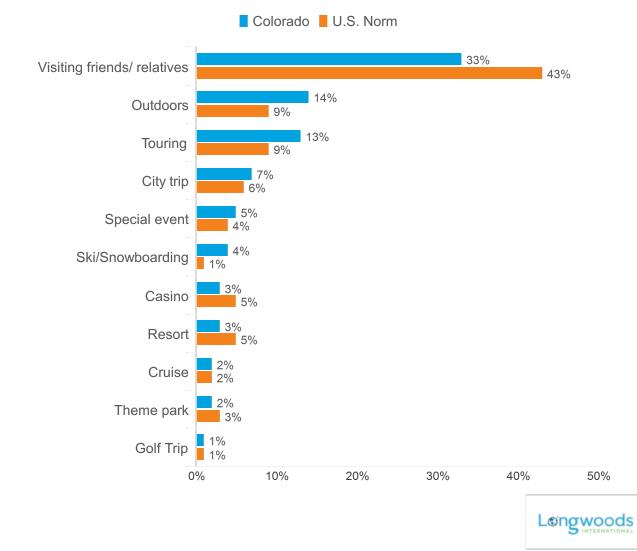
82% of overnight travelers to Colorado are repeat visitors

60% of overnight travelers to Colorado had visited before in the past 12 months





#### Main Purpose of Leisure Trip



## Structure of the U.S. and Colorado Overnight Travel Market

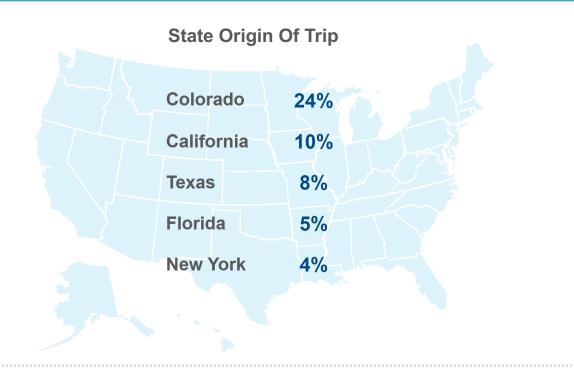
#### Base: 2020 Overnight Person-Trips



<ul> <li>Visiting friends/relatives 43%</li> <li>Marketable 45%</li> <li>Business 7%</li> <li>Business -leisure 4%</li> </ul>	2020 U.S. Overnight Trips	2020 Colorado Overnight Trips	
	<ul><li>Marketable</li><li>Business</li><li>7%</li></ul>	Marketable 56% Business 6%	By Segment 10.2 Million 17.1 Million 2.0 Million



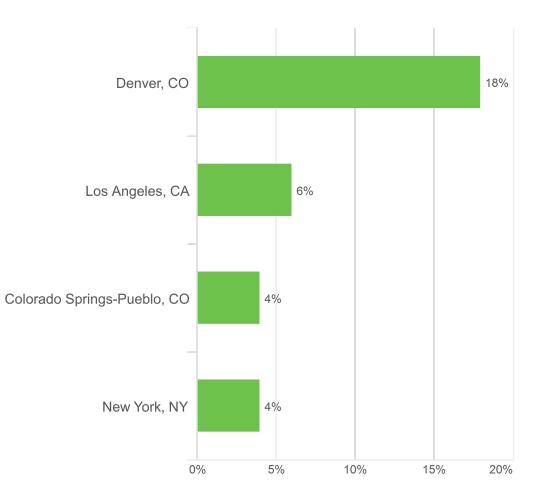
#### Base: 2020 Overnight Person-Trips





#### Season of Trip Total Overnight Person-Trips

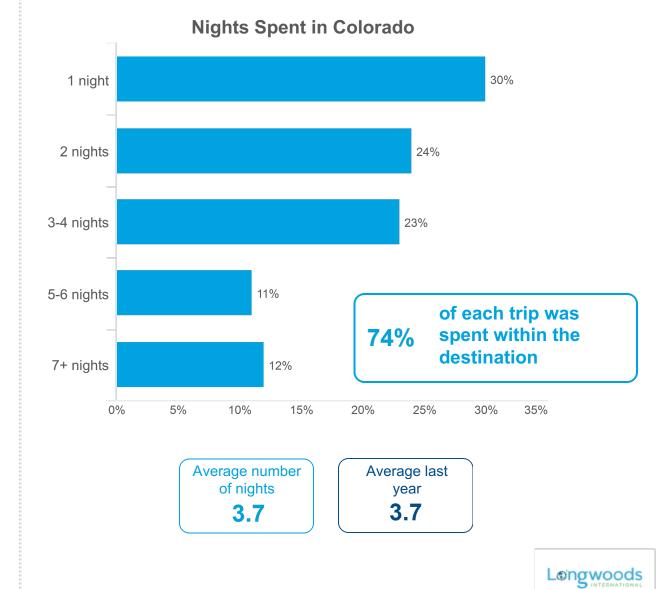
#### **DMA Origin Of Trip**

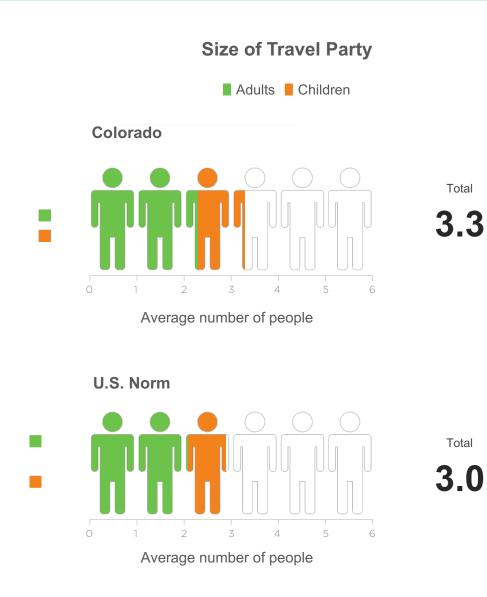


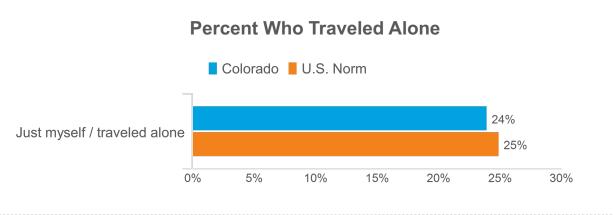
#### Base: 2020 Overnight Person-Trips

Total Nights Away on Trip



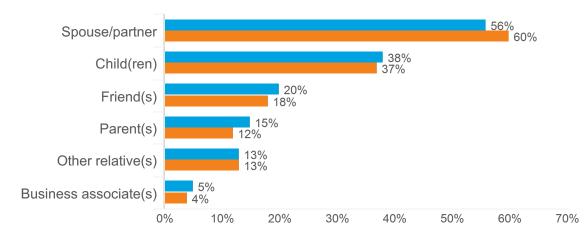




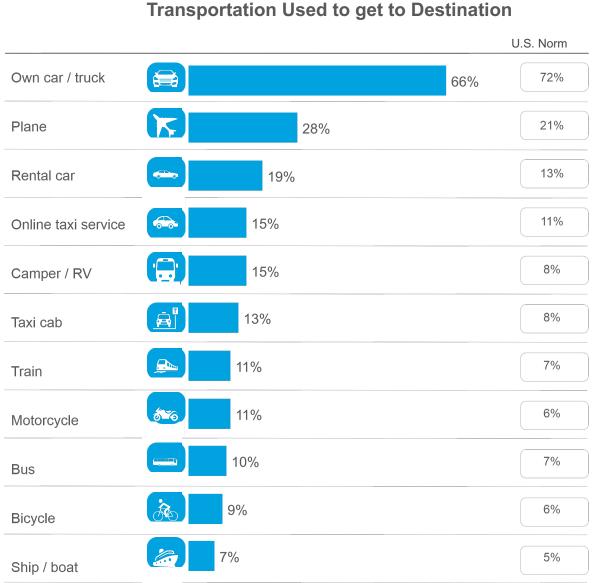


#### **Composition of Immediate Travel Party**

Colorado 📕 U.S. Norm

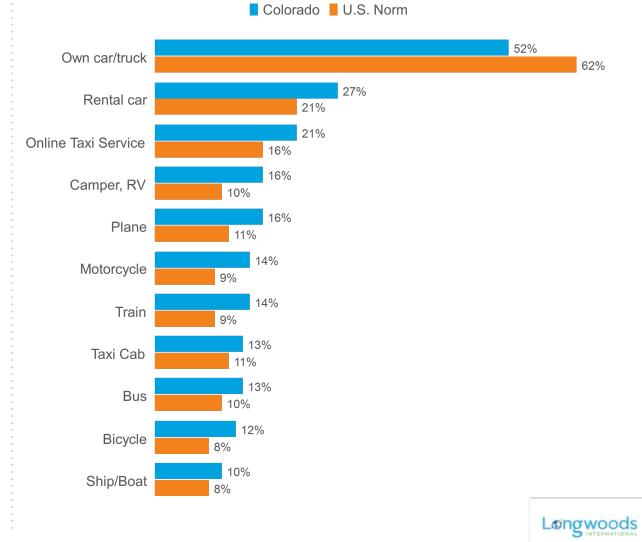


#### Base: 2020 Overnight Person-Trips



#### Transportation

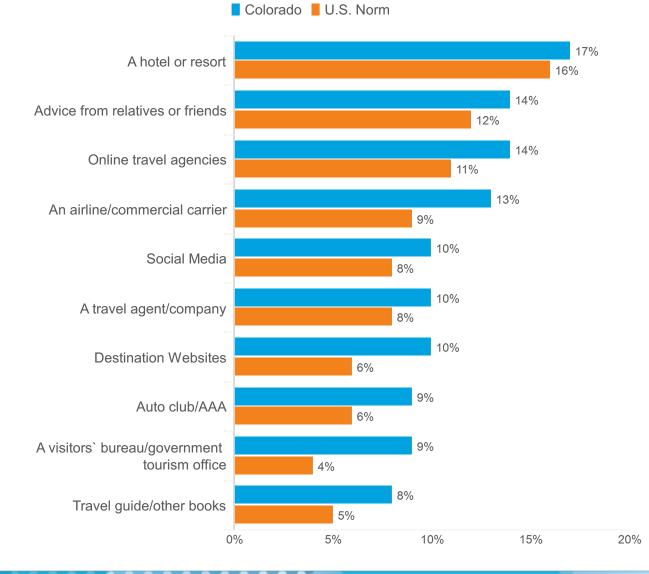




Question updated in 2020

## **Colorado: Pre-Trip**

#### **Trip Planning Information Sources**

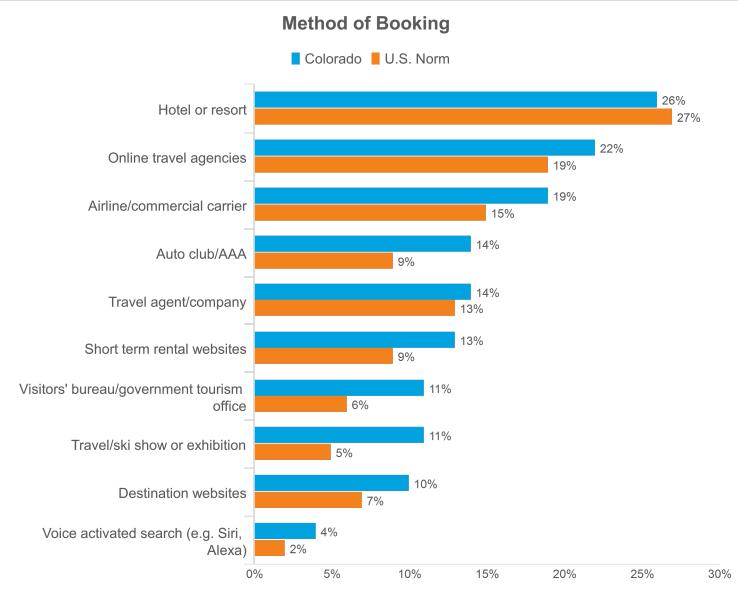


#### Length of Trip Planning

	Colorado	U.S. Norm
1 month or less	29%	33%
2 months	17%	15%
3-5 months	19%	15%
6-12 months	14%	11%
More than 1 year in advance	6%	4%
Did not plan anything in advance	15%	21%



#### Base: 2020 Overnight Person-Trips



#### Accommodations

	Colorado	U.S. Norm
Hotel	37%	36%
Motel	17%	12%
Home of friends / relatives	17%	22%
Bed & breakfast	12%	7%
Campground / RV park	12%	6%
Resort hotel	10%	10%
Rented home / condo / apartment	9%	6%

## **Colorado: During Trip**

#### Base: 2020 Overnight Person-Trips

## **Activity Groupings**

#### **Outdoor Activities**



U.S. Norm: 48%



U.S. Norm: 53%

#### **Cultural Activities**



U.S. Norm: 26%

#### **Sporting Activities**



U.S. Norm: 15%

**Business Activities** 



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U.S. Norm: 17%

## **Activities and Experiences (Top 10)**

	Colorado	U.S. Norm
Shopping	20%	22%
Sightseeing	19%	16%
Hiking/backpacking	18%	9%
Attending celebration	15%	13%
Landmark/historic site	15%	11%
National/state park	13%	8%
Business meeting	12%	9%
Bar/nightclub	12%	11%
Nature tours/wildlife viewing/birding	12%	7%
Business convention/conference	11%	7%

## **Colorado: During Trip**

Shopping Types on Trip

		Colorado	U.S. Norm
<b>.</b>	Convenience/grocery shopping	50%	43%
	Souvenir shopping	44%	37%
•	Big box stores (Walmart, Costco)	42%	36%
	Outlet/mall shopping	41%	49%
	Boutique shopping	31%	26%
	Antiquing	17%	12%

Base: 2020 Overnight Person-Trips that included Shopping

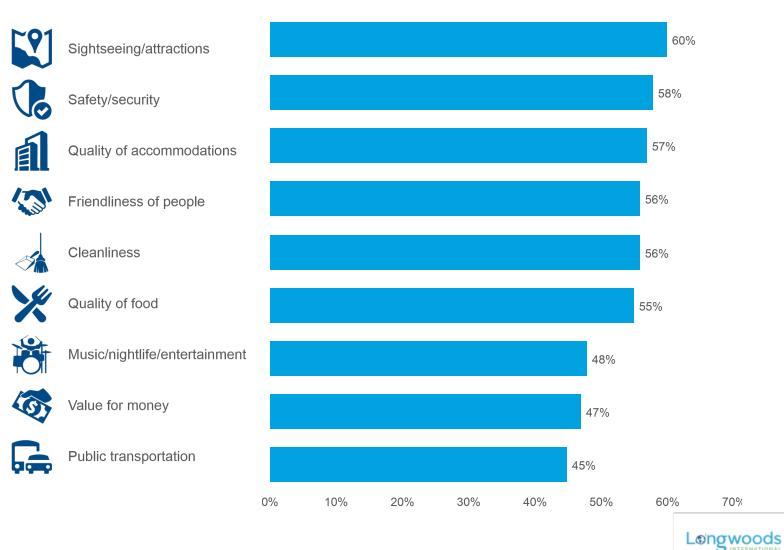
#### **Dining Types on Trip**

		Colorado	U.S. Norm
(¥4)	Unique/local food	40%	40%
THE L	Food delivery service (UberEATS, DoorDash, etc.)	24%	20%
	Street food/food trucks	23%	19%
	Fine/upscale dining	22%	20%
	Picnicking	19%	13%
	Gastropubs	13%	8%



#### % Very Satisfied with Trip

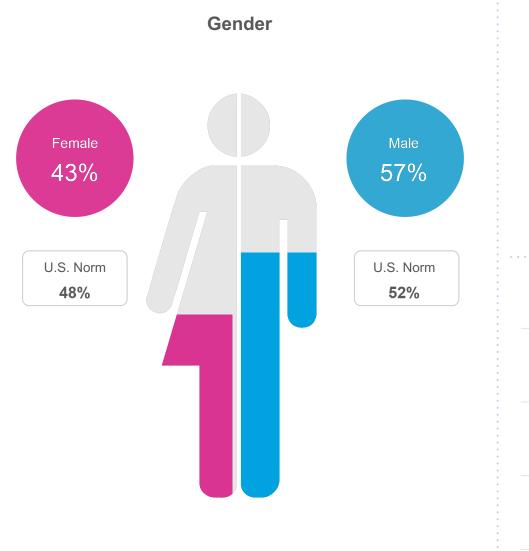
70% of overnight travelers were very satisfied with their overall trip experience

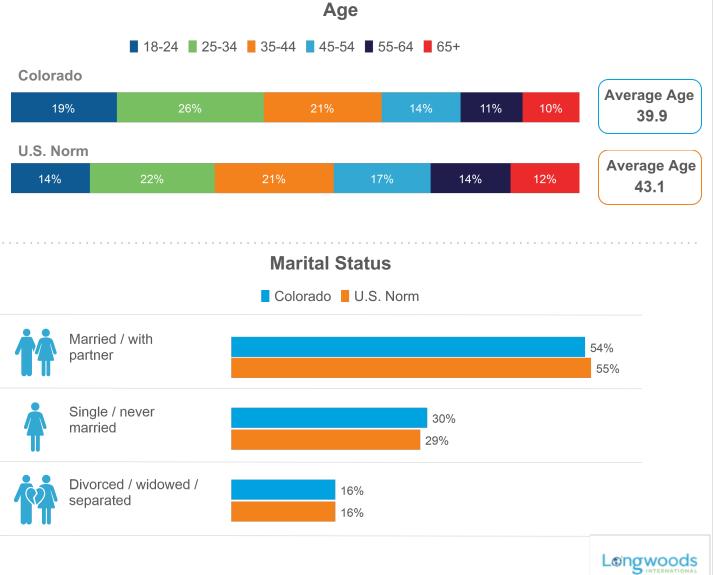


Question updated in 2020

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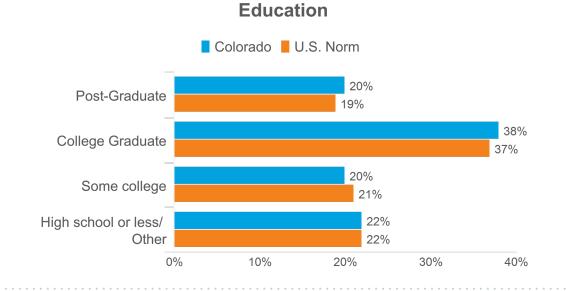
## **Demographic Profile of Overnight Colorado Visitors**



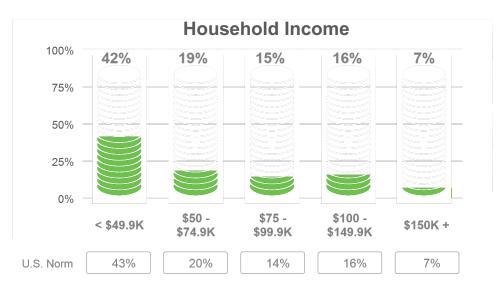


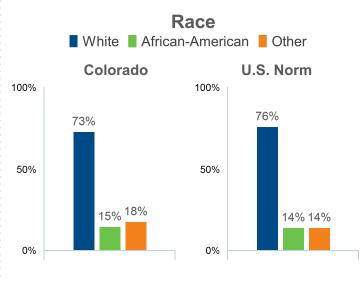
#### Base: 2020 Overnight Person-Trips

### **Demographic Profile of Overnight Colorado Visitors**



## Employment Full time / self-employed Part time Not employed / retired / other Colorado U.S. Norm 433% 56% 11%





#### **Hispanic Background**



## **Demographic Profile of Overnight Colorado Visitors**

#### **Household Size**



**Children in Household** 



U.S. Norm	
No children under 18	52%
Any 13-17	23%
Any 6-12	27%
Any child under 6	19%







## **Travel USA Visitor Profile**

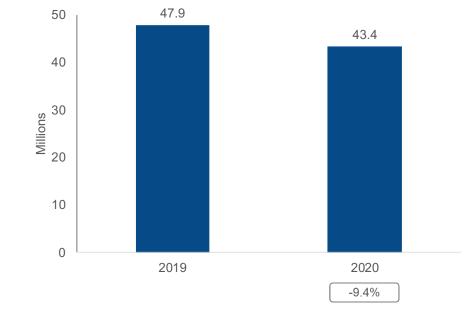
**Day Visitation** 



2020

## Size and Structure of Colorado's Domestic Travel Market



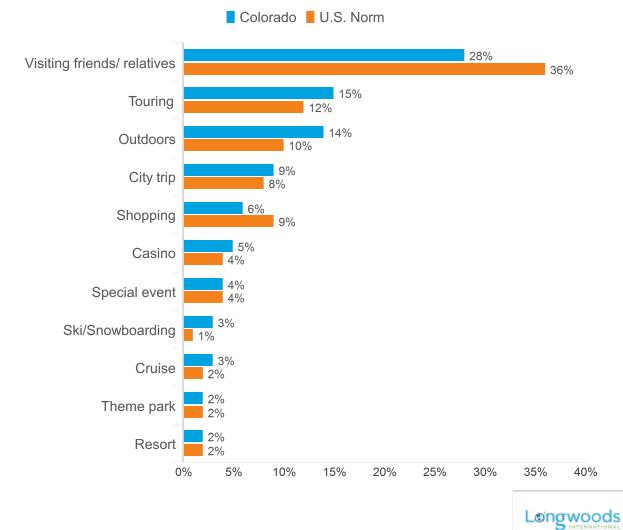




## **Colorado's Day Trip Characteristics**



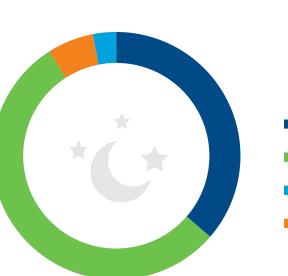
#### Main Purpose of Leisure Trip



## Structure of the U.S. and Colorado Day Travel Market

2020 U.S. Day Trips

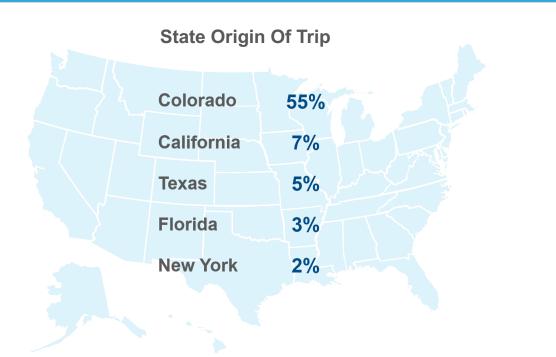
#### Base: 2020 Day Person-Trips



•	Visiting friends/relatives	36%	
-	Marketable	54%	
	Business	6%	
	Business-leisure	3%	



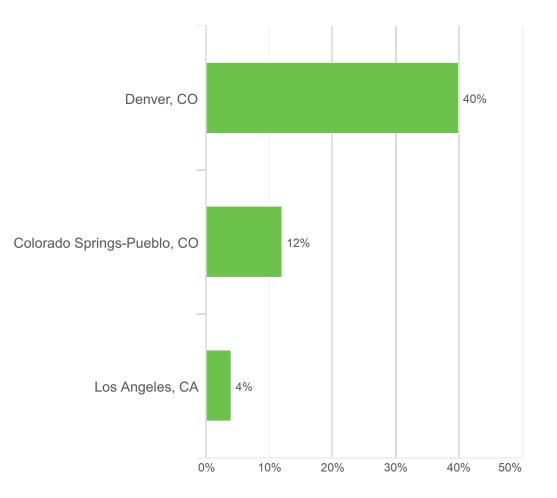
### **Colorado's Day Trip Characteristics**





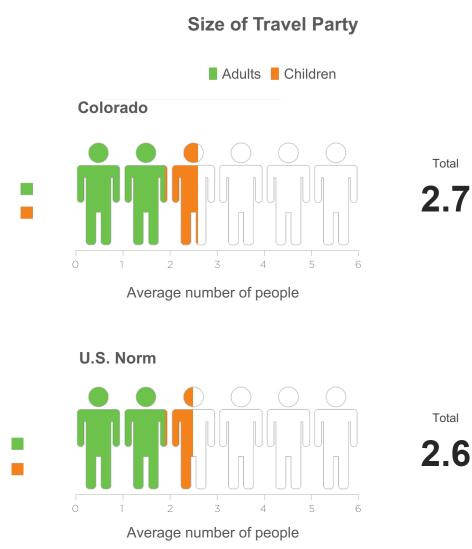
#### Season of Trip Total Day Person-Trips

#### DMA Origin Of Trip



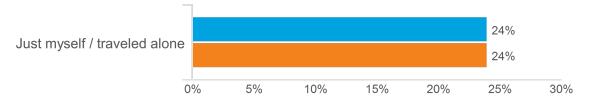


### **Colorado's Day Trip Characteristics**



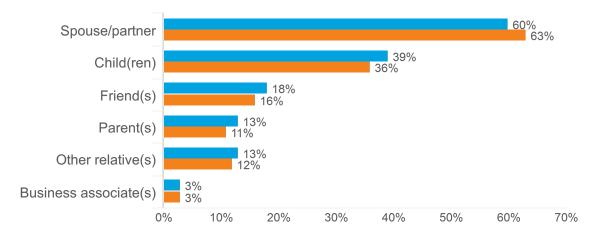






#### **Composition of Immediate Travel Party**

Colorado U.S. Norm





### **Colorado: During Trip**

#### Base: 2020 Day Person-Trips

### **Activity Groupings**

**Outdoor Activities** 



U.S. Norm: 36%



U.S. Norm: 45%

#### **Cultural Activities**



U.S. Norm: 17%

#### **Sporting Activities**



U.S. Norm: 8%

**Business Activities** 



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U.S. Norm: 10%

### **Activities and Experiences (Top 10)**

	Colorado	U.S. Norm
Shopping	16%	20%
Hiking/backpacking	15%	7%
Sightseeing	15%	13%
Attending celebration	9%	9%
Landmark/historic site	9%	8%
National/state park	8%	6%
Nature tours/wildlife viewing/birding	8%	5%
Business meeting	8%	6%
Museum	7%	5%
Camping	7%	3%

### **Colorado: During Trip**

Shopping Types on Trip

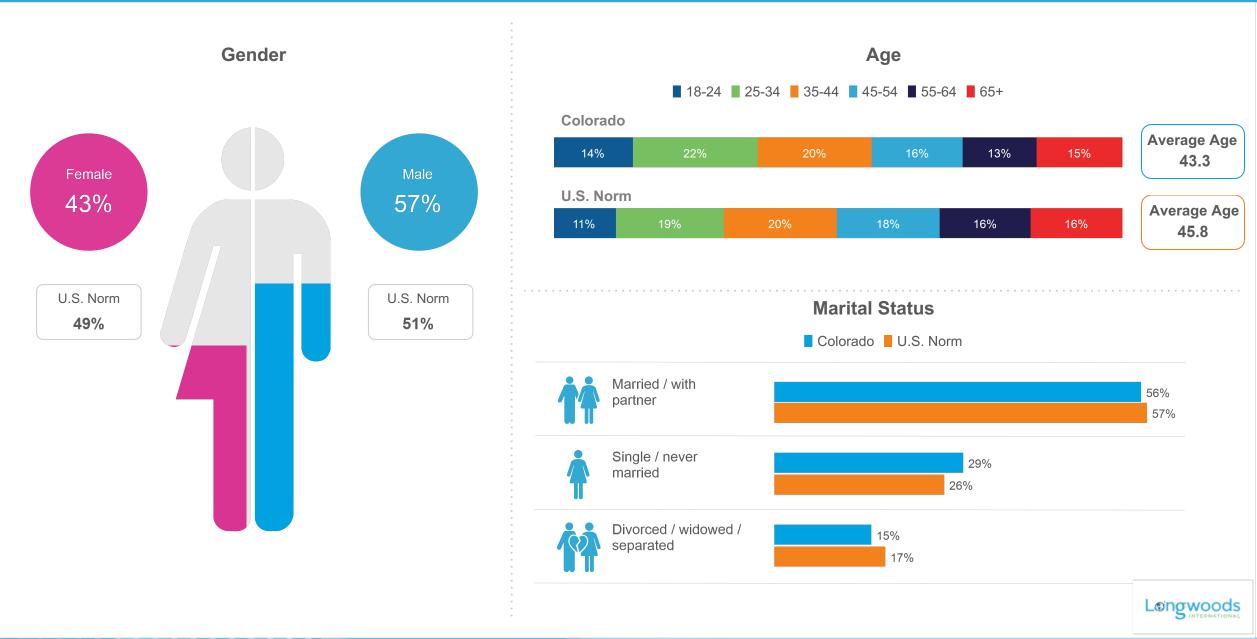
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000000000 0000000000 0000000000	Antiquing	12%	12%

Base: 2020 Day Person-Trips that included Shopping

### Dining Types on Trip

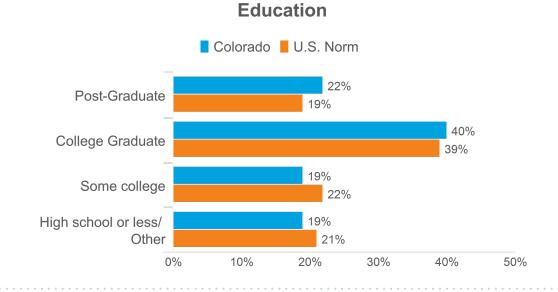
		Colorado	U.S. Norm
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	Fine/upscale dining	12%	12%
	Gastropubs	8%	5%

### **Demographic Profile of Day Colorado Visitors**

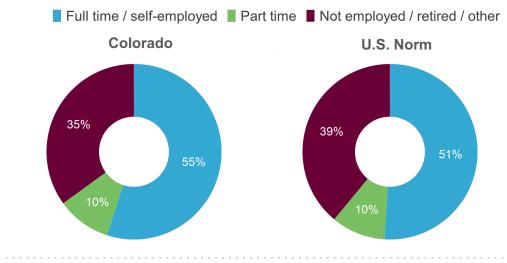


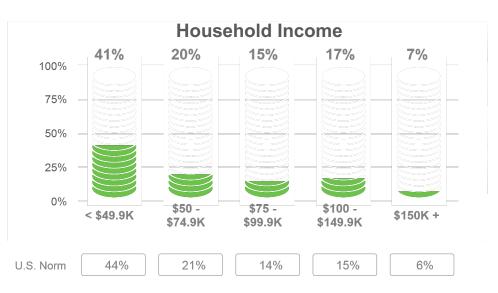
#### Base: 2020 Day Person-Trips

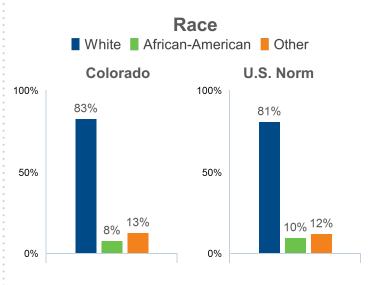
### **Demographic Profile of Day Colorado Visitors**



#### Employment







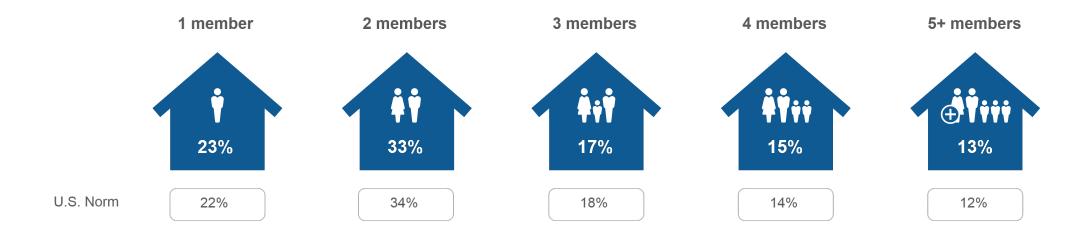
#### **Hispanic Background**



Longwoods

### **Demographic Profile of Day Colorado Visitors**

#### **Household Size**



**Children in Household** 



U.S. Norm	
No children under 18	56%
Any 13-17	21%
Any 6-12	24%
Any child under 6	16%







# **Travel USA Visitor Profile**

## **Leisure Overnight Visitation**



#### Introduction

- Longwoods International began tracking domestic American travelers in 1985, and has conducted large-scale syndicated visitor research quarterly since 1990.
- It is currently the largest ongoing study conducted of American travelers, providing our clients with more reliable data and greater ability to home in on key market segments of interest.
- An **overnight trip** is any journey for business or pleasure, outside your community and not part of your normal routine, where you spent one more nights away from home.
- A **day trip** is any journey for business or pleasure, outside your community and not part of your normal routine, that did not include an overnight stay. Day trips involve travel of more than 50 miles from home.
- This report provides an overview for Colorado's domestic tourism business in 2020.

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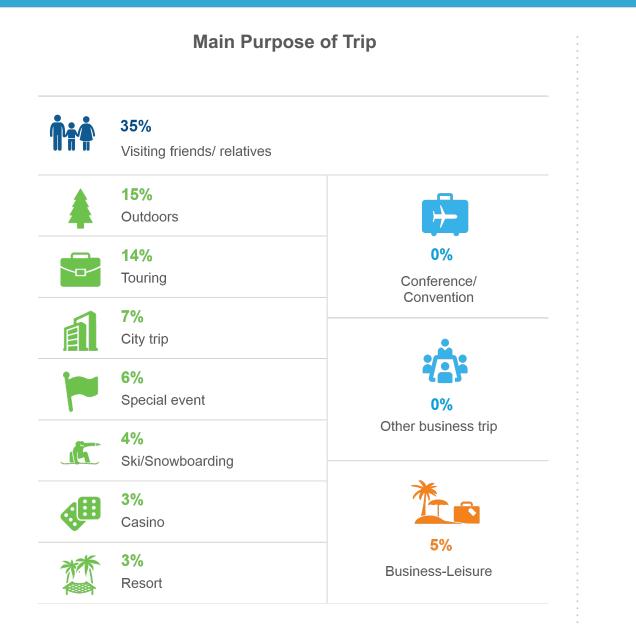
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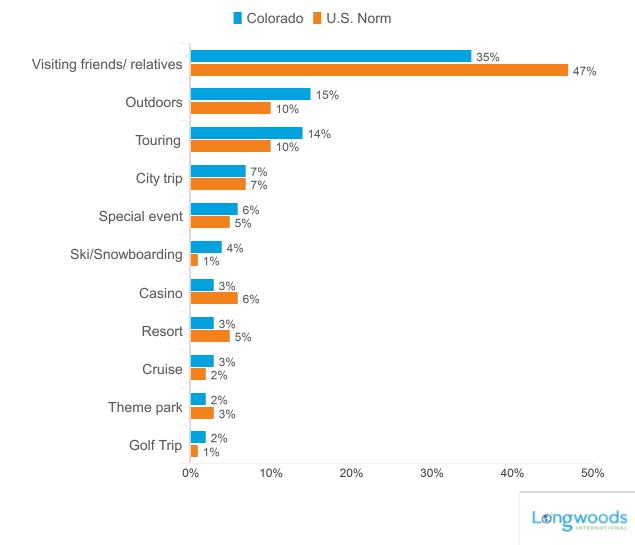
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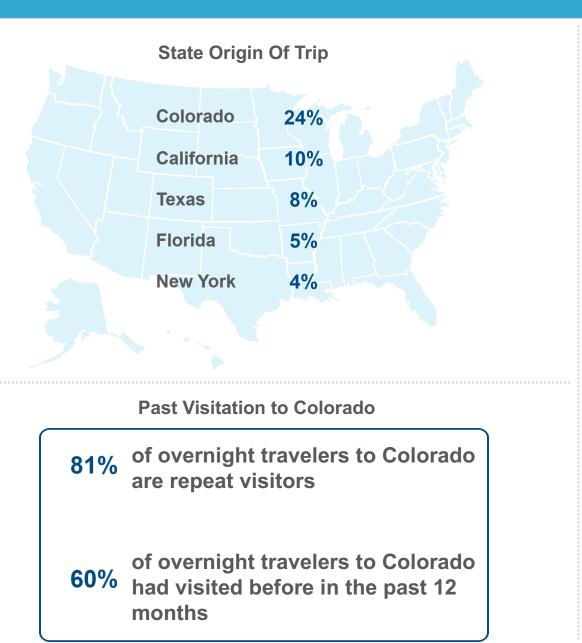
### **Colorado's Overnight Trip Characteristics**



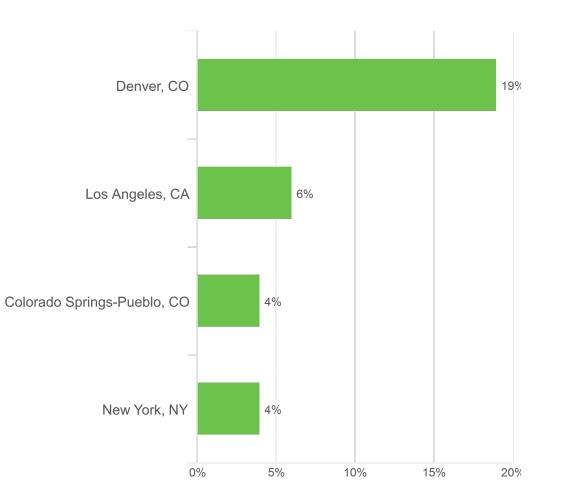
#### Main Purpose of Leisure Trip



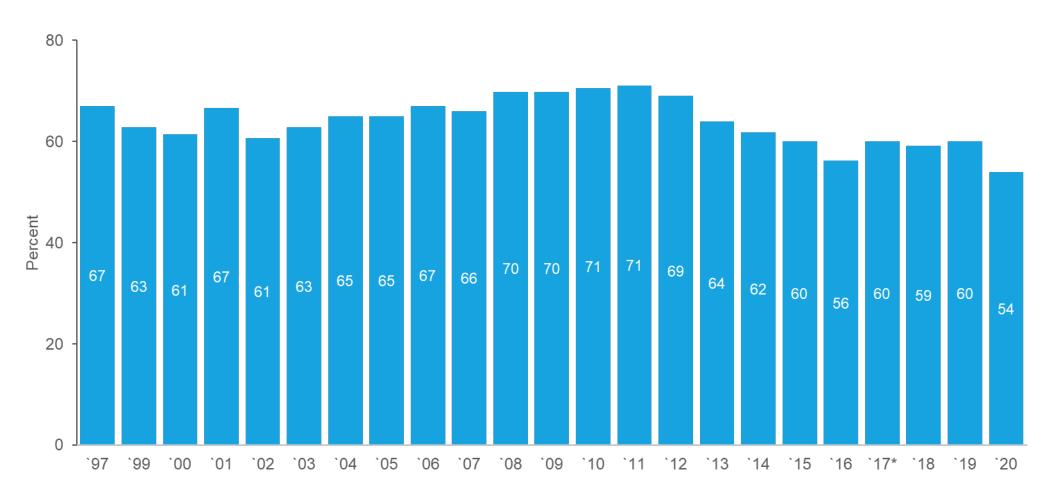
### **Colorado's Overnight Trip Characteristics**



#### **DMA Origin Of Trip**

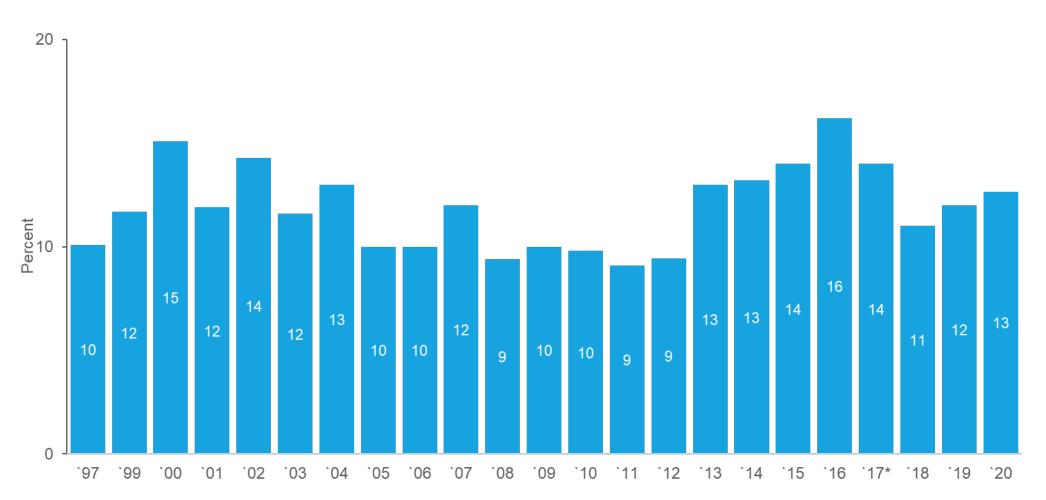






Regional Sources of Business - West\*\*

\*Restated \*\*Mountain, West North Central and West South Central census divisions

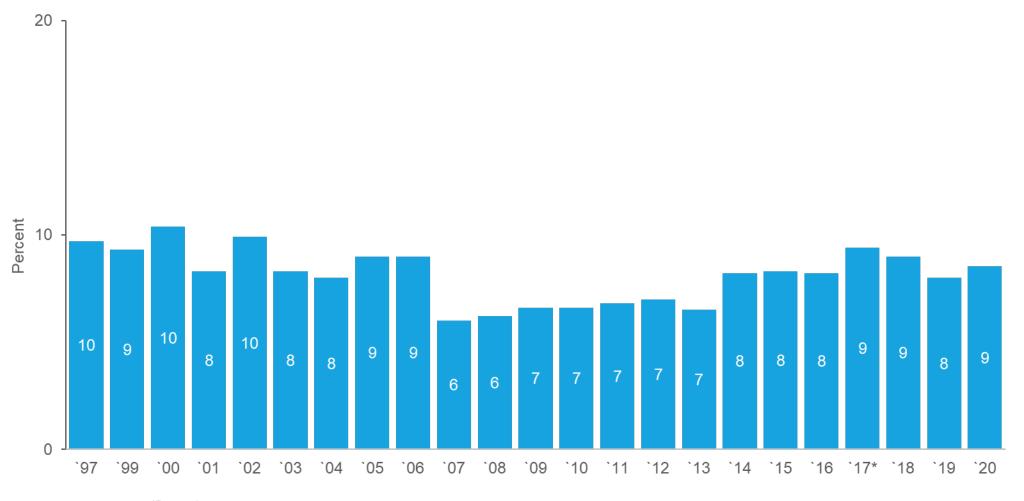


Regional Sources of Business - Pacific

\*Restated



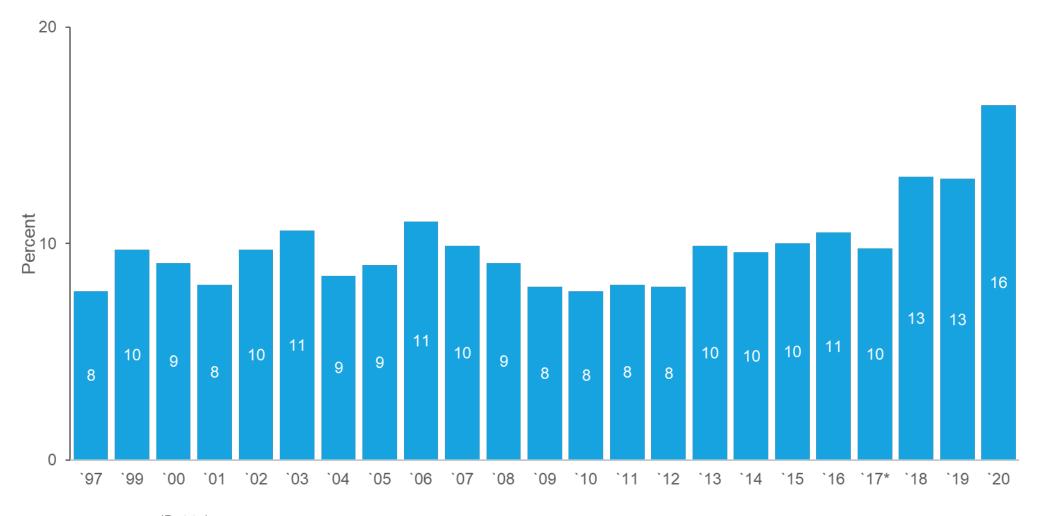
Regional Sources of Business - Mid-West\*\*



\*Restated \*\*East North Central census division



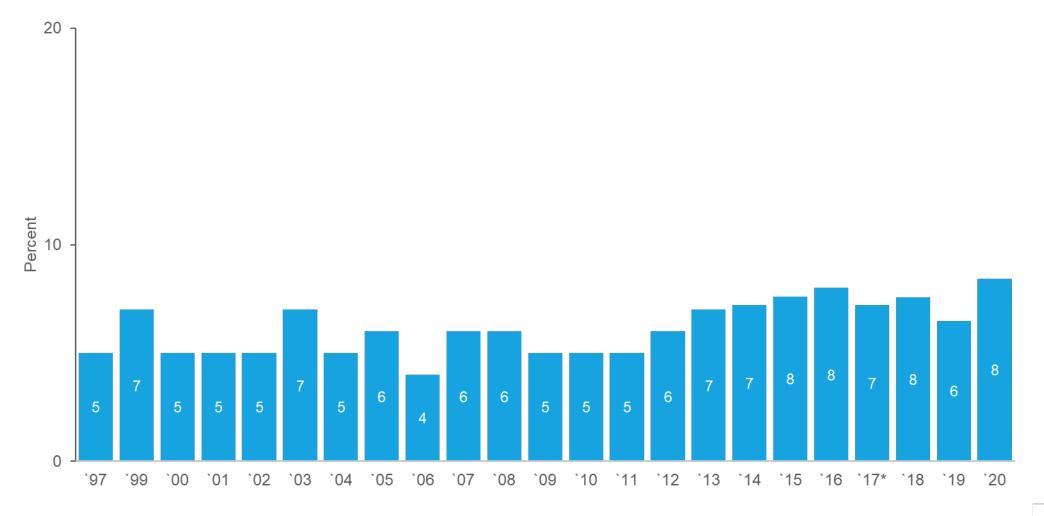
Regional Sources of Business - South\*\*



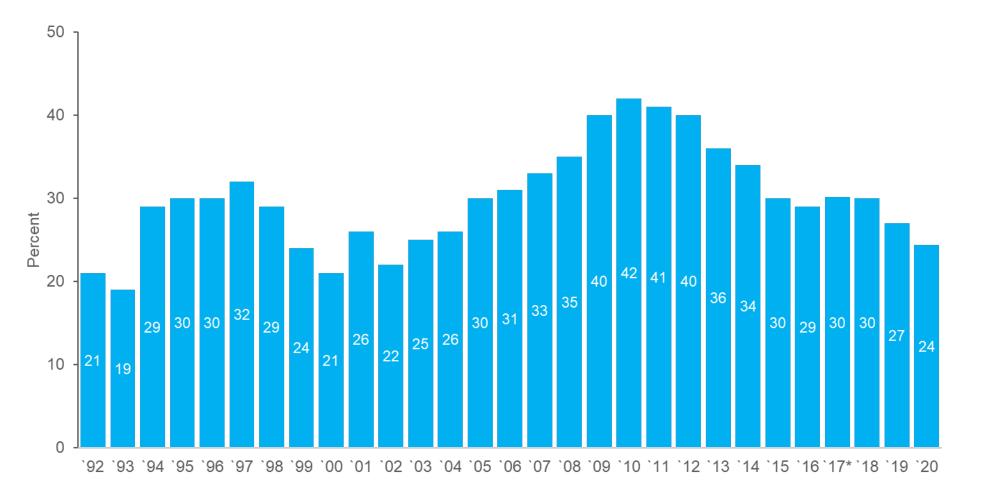
\*Restated \*\*South Atlantic and East South Central census divisions



Regional Sources of Business - North-East\*\*



\*Restated \*\*New England and Middle Atlantic census divisions

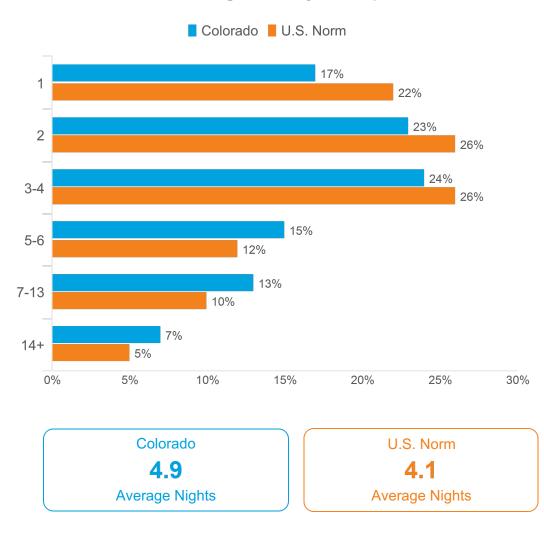


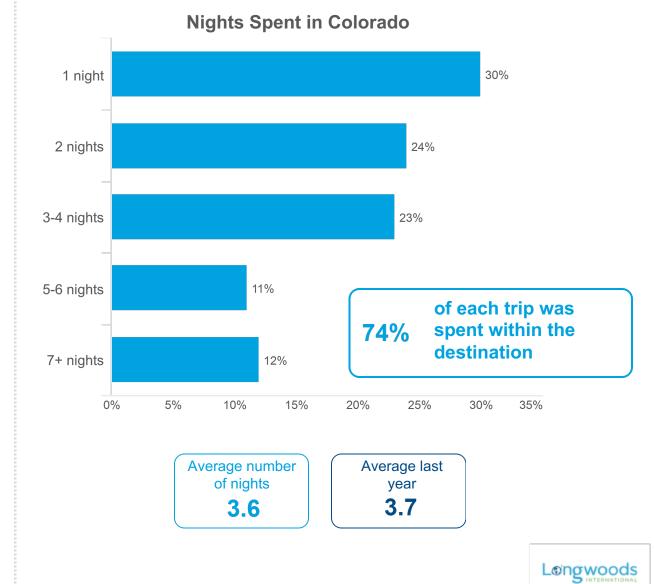
#### Percent of Overnight Leisure Trips Originating in Colorado

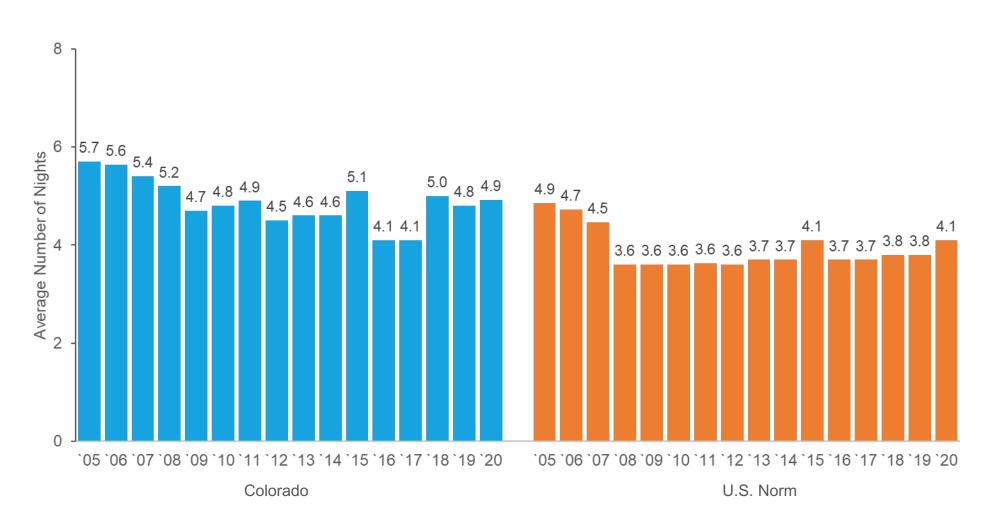
Longwoods

### **Colorado's Overnight Trip Characteristics**

Total Nights Away on Trip

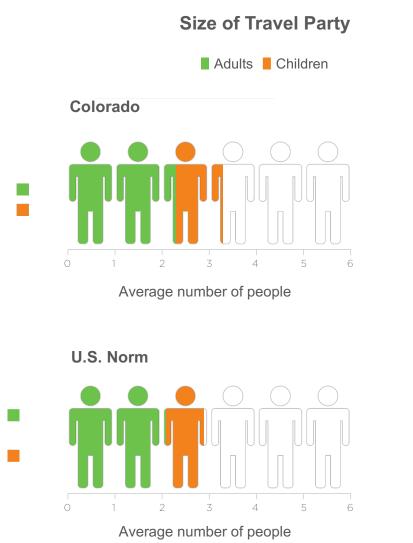






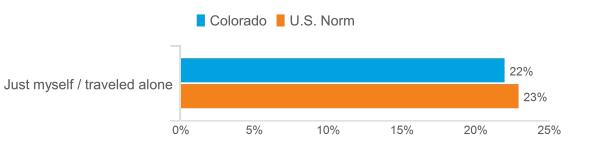
Length of Trip

### **Colorado's Overnight Trip Characteristics**



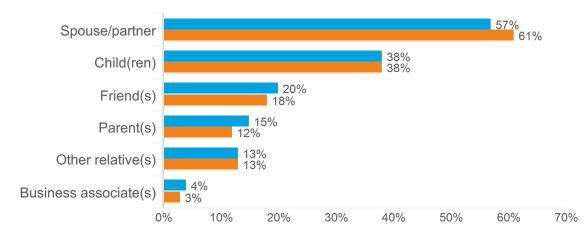


#### **Percent Who Traveled Alone**

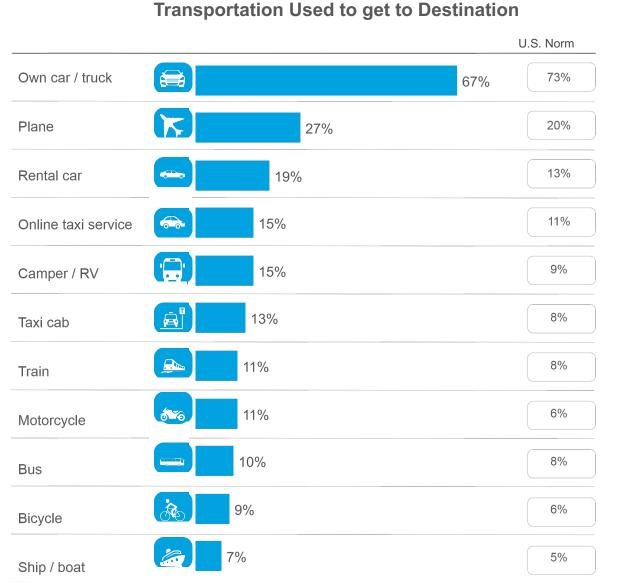


#### **Composition of Immediate Travel Party**

Colorado 📕 U.S. Norm

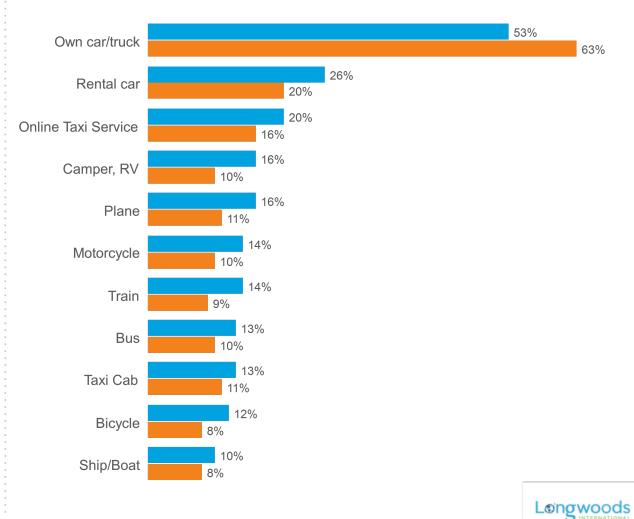


### **Colorado's Overnight Trip Characteristics**



#### **Transportation Used within Destination**

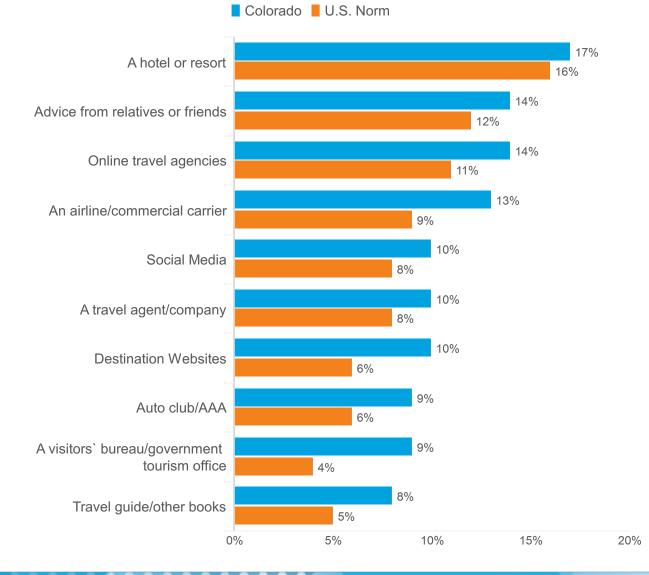
Colorado U.S. Norm



Question updated in 2020

### **Colorado: Pre-Trip**

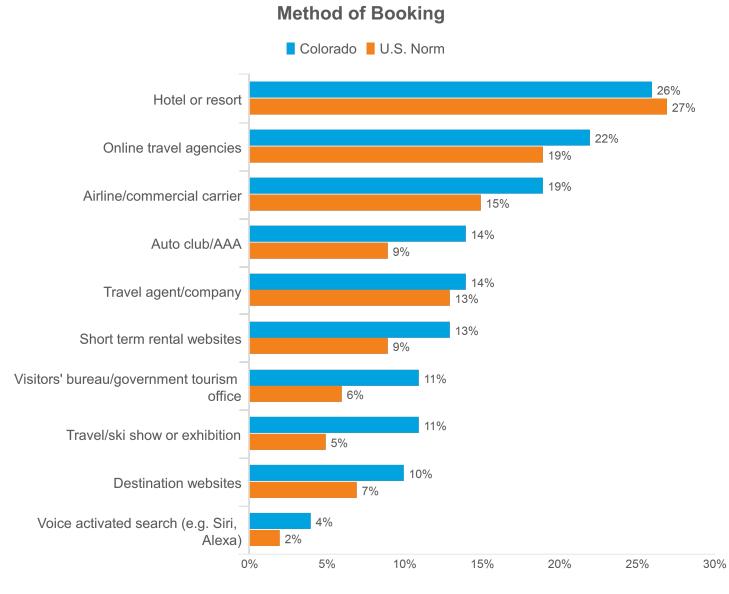
#### **Trip Planning Information Sources**



#### Length of Trip Planning

	Colorado	U.S. Norm
1 month or less	28%	33%
2 months	17%	15%
3-5 months	20%	16%
6-12 months	14%	12%
More than 1 year in advance	6%	4%
Did not plan anything in advance	15%	21%

### **Colorado's Overnight Trip Characteristics**



#### Accommodations

	Colorado	U.S. Norm
Hotel	36%	34%
Home of friends / relatives	18%	23%
Motel	17%	12%
Bed & breakfast	13%	7%
Campground / RV park	12%	6%
Rented home / condo / apartment	10%	6%
Resort hotel	10%	11%

### **Colorado: During Trip**

#### Base: 2020 Overnight Leisure (incl B/L) Person-Trips

### **Activity Groupings**

#### **Outdoor Activities**



U.S. Norm: 50%



U.S. Norm: 54%

#### **Cultural Activities**



U.S. Norm: 27%

#### **Sporting Activities**



U.S. Norm: 16%

Business Activities

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U.S. Norm: 14%

### **Activities and Experiences (Top 10)**

21%	23%
19%	17%
18%	9%
16%	13%
15%	11%
14%	8%
12%	11%
12%	7%
12%	9%
11%	9%
	19% 18% 16% 15% 14% 12% 12%

### **Colorado: During Trip**

Shopping Types on Trip

		Colorado	U.S. Norm
₩ ₩	Convenience/grocery shopping	51%	43%
	Souvenir shopping	45%	37%
·	Big box stores (Walmart, Costco)	42%	36%
	Outlet/mall shopping	41%	49%
	Boutique shopping	31%	26%
	Antiquing	18%	12%

Base: 2020 Overnight Person-Trips that included Shopping

### **Dining Types on Trip**

		Colorado	U.S. Norm
(¥4)	Unique/local food	41%	41%
THE L	Food delivery service (UberEATS, DoorDash, etc.)	24%	20%
	Street food/food trucks	23%	19%
	Fine/upscale dining	22%	20%
	Picnicking	20%	14%
$\mathbb{R}$	Gastropubs	12%	8%



Longwoods

#### % Very Satisfied with Trip

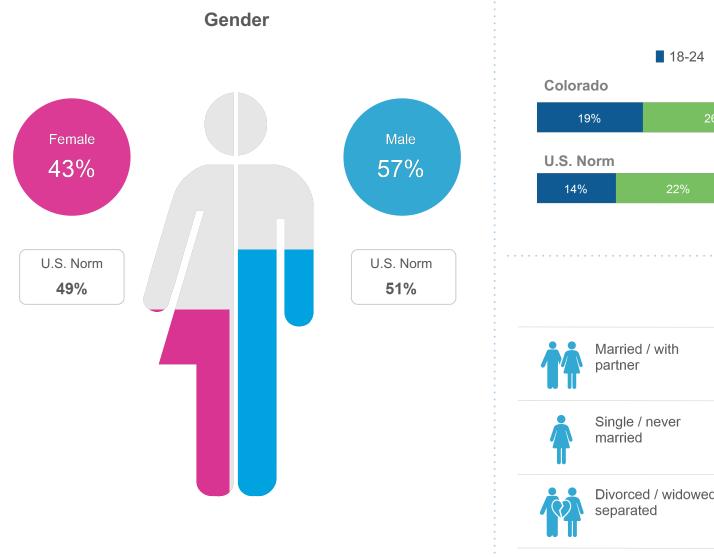
71% of overnight travelers were very satisfied with their overall trip experience

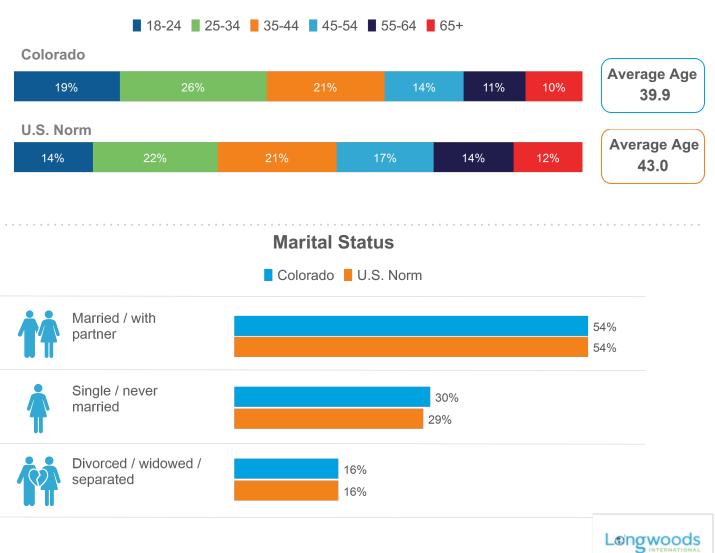
	Sightseeing/attractions							6	1%
	Safety/security							58%	
A	Quality of accommodations							58%	
	Friendliness of people							57%	
	Cleanliness							57%	
×	Quality of food							56%	
	Music/nightlife/entertainment						49%		
<b>E</b>	Value for money						48%		
G	Public transportation						46%		
		0%	10%	20%	30%	40%	50%	60%	70%

Question updated in 2020

### **Demographic Profile of Overnight Colorado Visitors**

#### Base: 2020 Overnight Leisure (incl B/L) Person-Trips

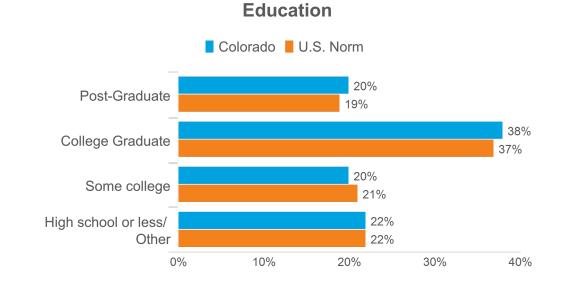




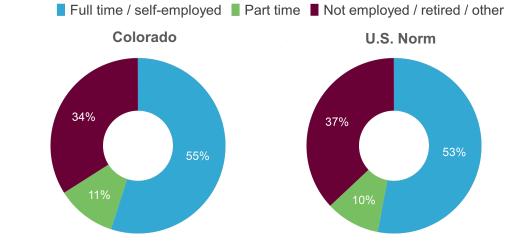
Age

### **Demographic Profile of Overnight Colorado Visitors**

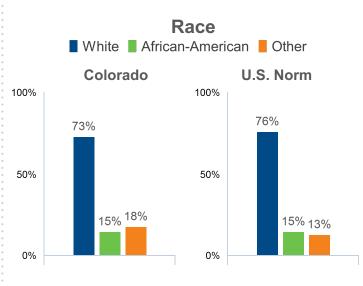
#### Base: 2020 Overnight Leisure (incl B/L) Person-Trips



#### Employment



Household Income 19% 15% 16% 7% 43% 100% 75% 50% 25% 0% \$50 -\$75 -\$100 -< \$49.9K \$150K + \$74.9K \$99.9K \$149.9K 44% 20% 14% 15% 7% U.S. Norm



#### **Hispanic Background**



### **Demographic Profile of Overnight Colorado Visitors**

#### **Household Size**



**Children in Household** 



U.S. Norm	
No children under 18	52%
Any 13-17	23%
Any 6-12	27%
Any child under 6	19%





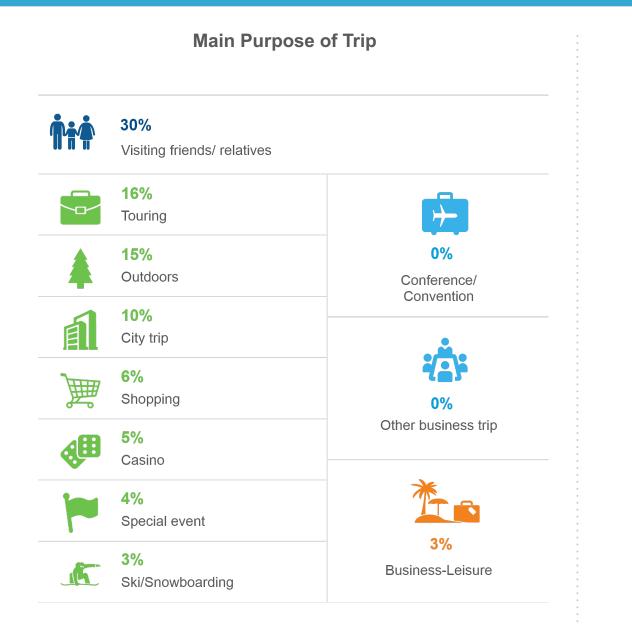


# **Travel USA Visitor Profile**

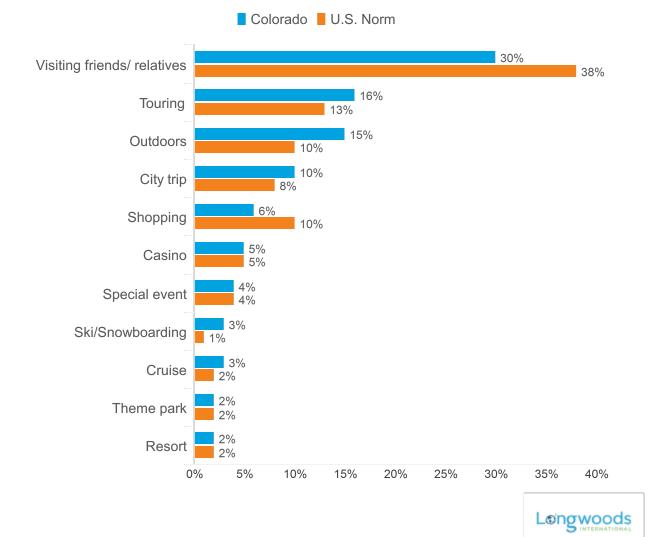
**Leisure Day Visitation** 



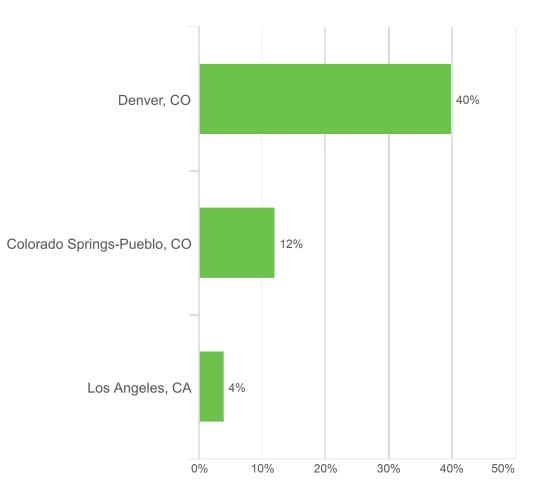
### **Colorado's Day Trip Characteristics**

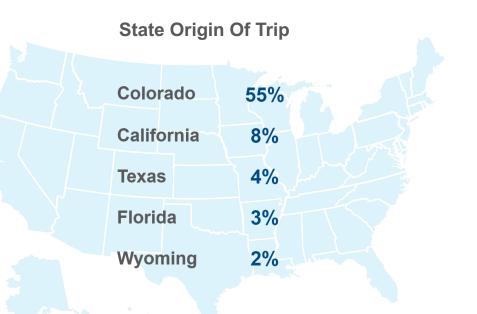


#### Main Purpose of Leisure Trip

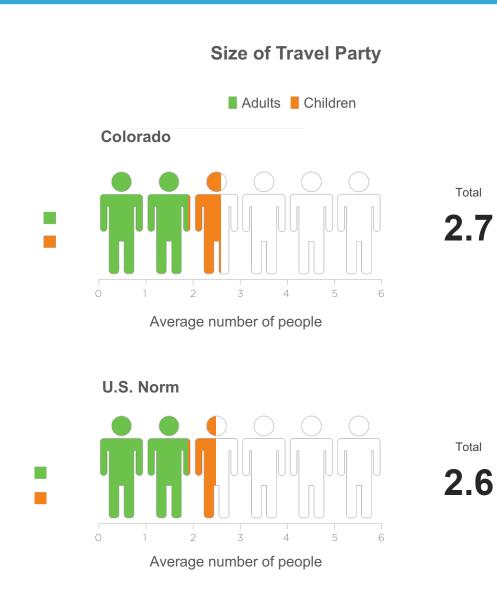


#### DMA Origin Of Trip

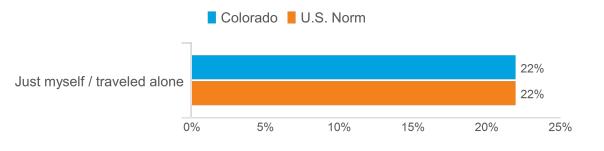




### **Colorado's Day Trip Characteristics**

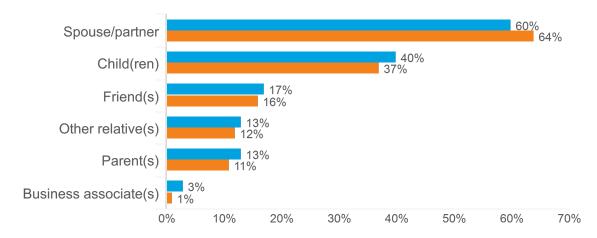


#### Percent Who Traveled Alone



#### **Composition of Immediate Travel Party**

Colorado U.S. Norm



### **Colorado: During Trip**

#### Base: 2020 Day Leisure (incl B/L) Person-Trips

### **Activity Groupings**

#### **Outdoor Activities**



U.S. Norm: 37%





U.S. Norm: 47%

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#### **Cultural Activities**



U.S. Norm: 18%

#### **Sporting Activities**



U.S. Norm: 8%





U.S. Norm: 8%

### **Activities and Experiences (Top 10)**

	Colorado	U.S. Norm
Shopping	17%	21%
Hiking/backpacking	16%	8%
Sightseeing	16%	14%
Landmark/historic site	9%	8%
Attending celebration	9%	9%
National/state park	9%	6%
Nature tours/wildlife viewing/birding	8%	6%
Camping	7%	3%
Museum	7%	5%
Casino	7%	6%

### **Colorado: During Trip**

Shopping Types on Trip

		Colorado	U.S. Norm
	Outlet/mall shopping	42%	49%
	Big box stores (Walmart, Costco)	31%	31%
	Souvenir shopping	30%	20%
	Boutique shopping	29%	21%
₩ 	Convenience/grocery shopping	26%	28%
00000000 000000000	Antiquing	12%	12%

Base: 2020 Day Person-Trips that included Shopping

### **Dining Types on Trip**

	Colorado	U.S. Norm
Inique/local food	33%	34%
treet food/food trucks	18%	15%
Picnicking	17%	14%
ood delivery service UberEATS, DoorDash, etc.)	14%	12%
ine/upscale dining	13%	12%
Gastropubs	8%	5%
	treet food/food trucks icnicking ood delivery service JberEATS, DoorDash, etc.) ine/upscale dining	Inique/local food       33%         treet food/food trucks       18%         icnicking       17%         ood delivery service JberEATS, DoorDash, etc.)       14%         ine/upscale dining       13%

### **Demographic Profile of Day Colorado Visitors**

#### Base: 2020 Day Leisure (incl B/L) Person-Trips

15%

16%

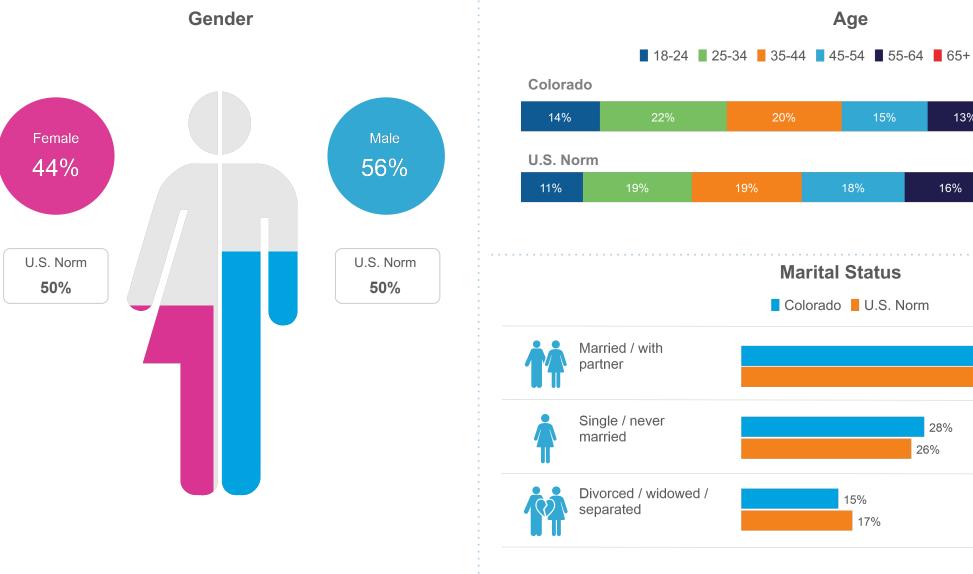
Average Age

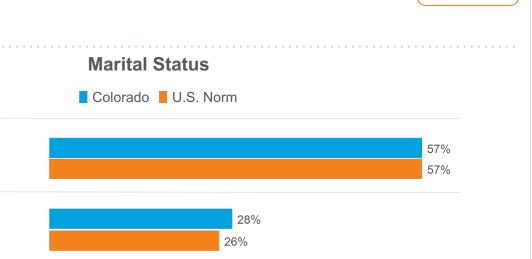
43.2

Average Age

45.8

Longwoods



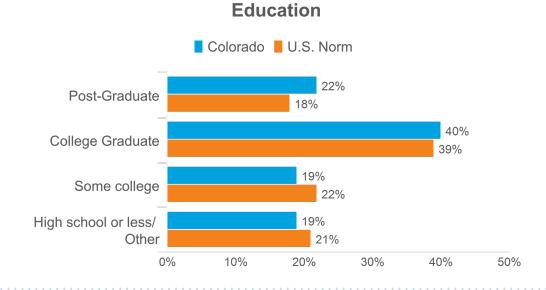


13%

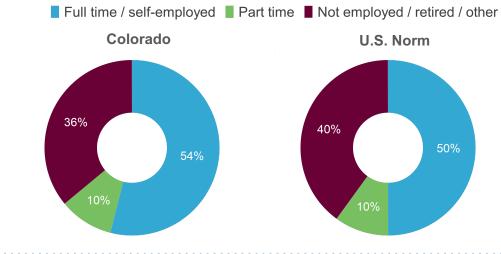
16%

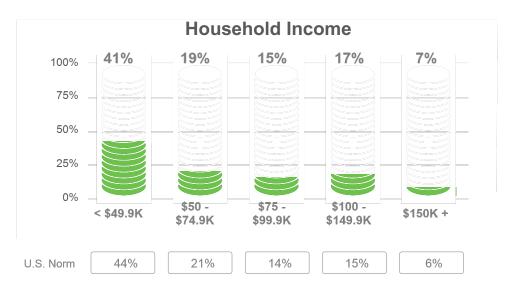
### Base: 2020 Day Leisure (incl B/L) Person-Trips

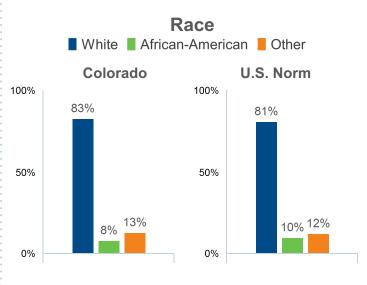
# **Demographic Profile of Day Colorado Visitors**



### Employment







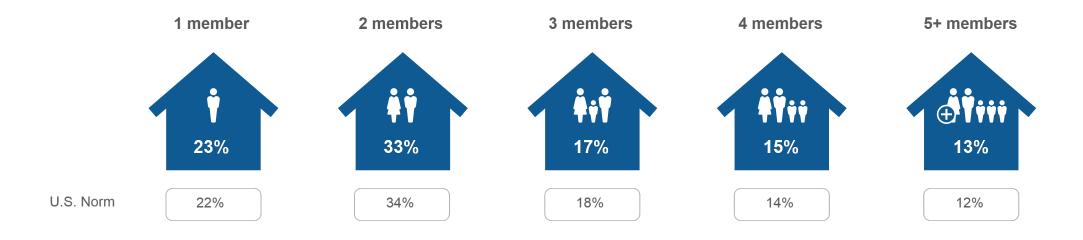
### **Hispanic Background**



Longwoods

# **Demographic Profile of Day Colorado Visitors**

### **Household Size**



**Children in Household** 



U.S. Norm	
No children under 18	56%
Any 13-17	21%
Any 6-12	24%
Any child under 6	16%





# **Travel USA Visitor Profile**

# **Overnight Touring Visitation**



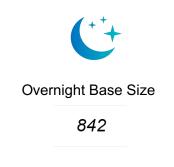
## Introduction

- Longwoods International began tracking domestic American travelers in 1985, and has conducted large-scale syndicated visitor research quarterly since 1990.
- It is currently the largest ongoing study conducted of American travelers, providing our clients with more reliable data and greater ability to home in on key market segments of interest.
- An **overnight trip** is any journey for business or pleasure, outside your community and not part of your normal routine, where you spent one more nights away from home.
- This report provides an overview for Colorado's domestic tourism business in 2020 for the Touring segment.
- The **Touring** segment is defined as having selected "touring through a region to experience its scenic beauty, history and culture" as the main purpose of trip.

# Methodology

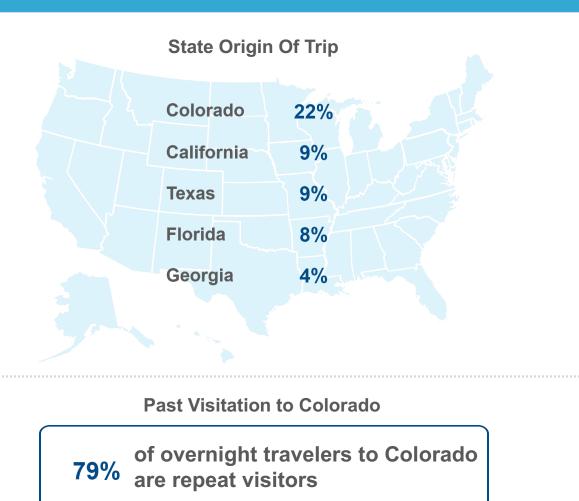
Each quarter, a random, projectable sample of adult members (18 years of age and over) of a major U.S. consumer panel is invited to participate in the **Longwoods Travel USA**<sup>®</sup> survey. Respondents are selected to be representative of the U.S. adult population.

For Colorado's Touring segment, the following sample was achieved in 2020:



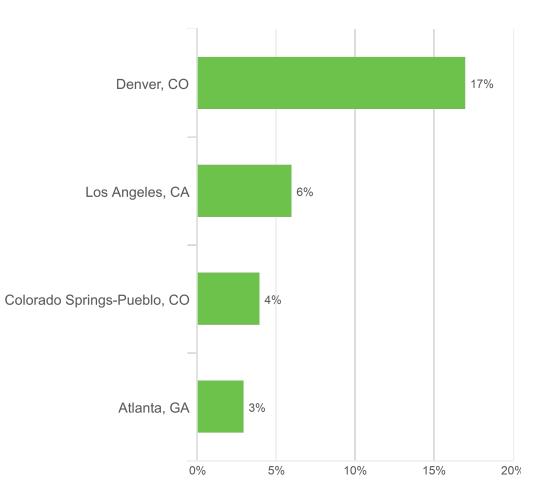
For analysis, data were weighted on key demographics to correct for any differences between the sample and U.S. population targets.



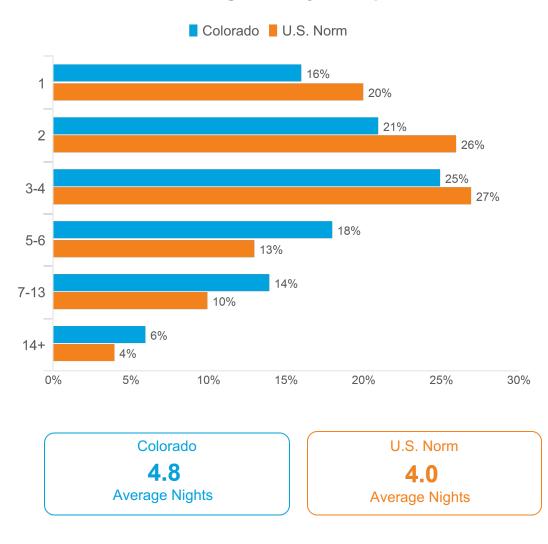


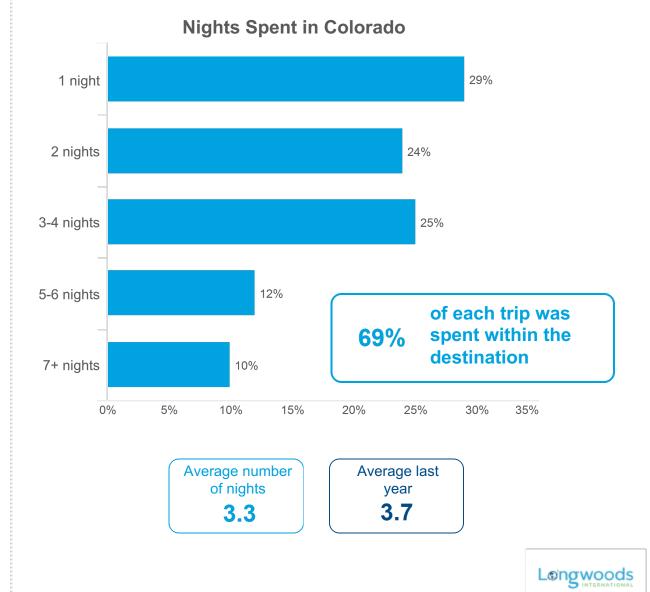
53% of overnight travelers to Colorado had visited before in the past 12 months

### **DMA Origin Of Trip**



Total Nights Away on Trip





17%

16%

64% 67%

70%

15%

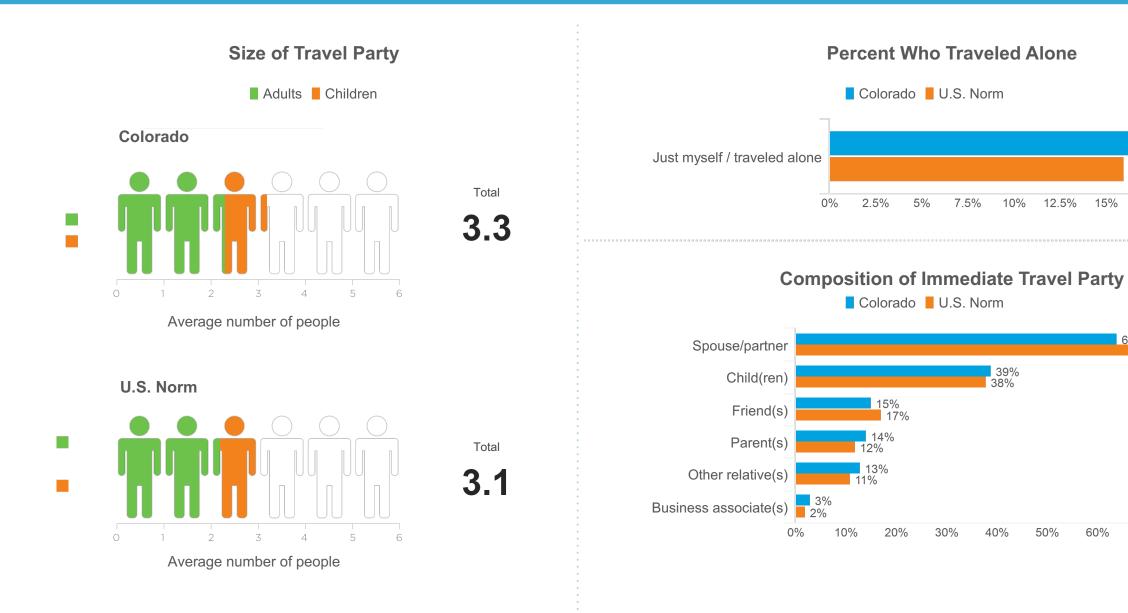
12.5%

50%

60%

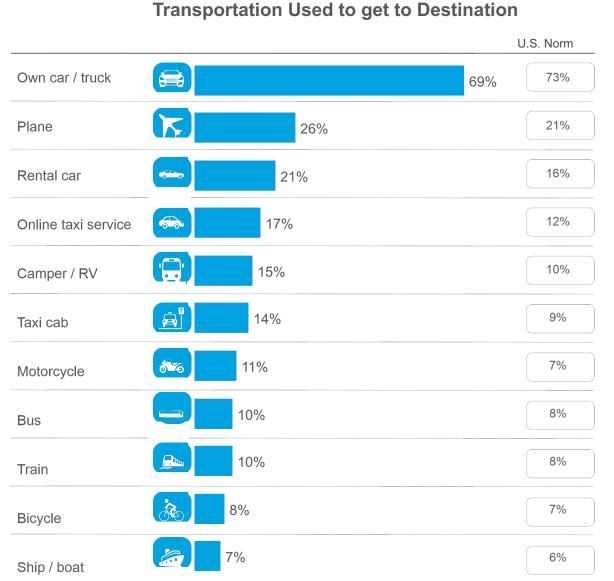
17.5%

20%

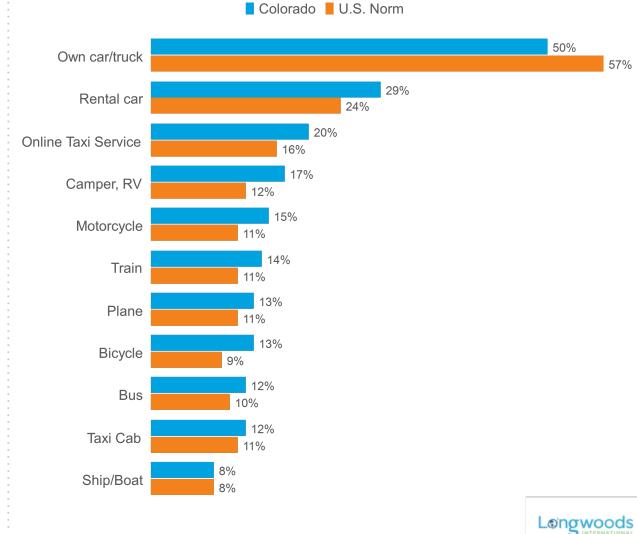




80%



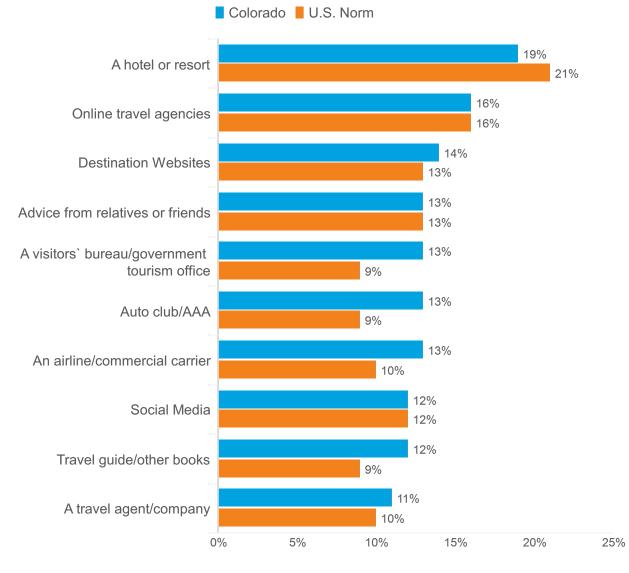
### Transportation Used within Destination



Question updated in 2020

# **Colorado: Pre-Trip**

# **Trip Planning Information Sources**

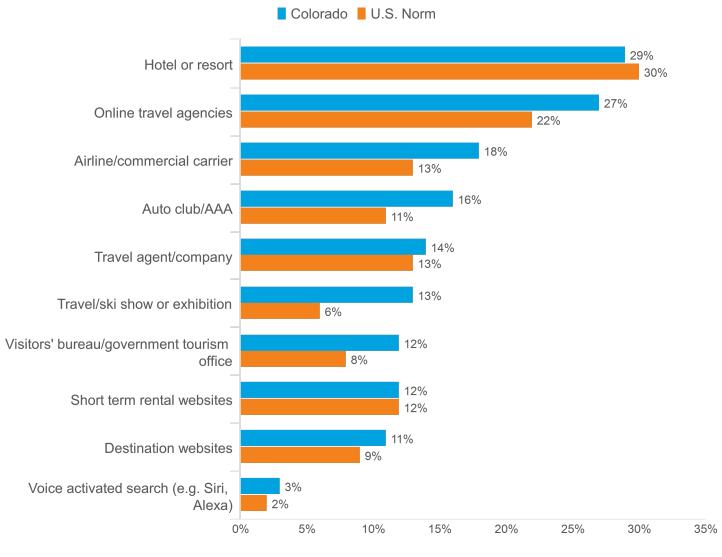


# Length of Trip Planning

	Colorado	U.S. Norm
1 month or less	29%	32%
2 months	19%	17%
3-5 months	20%	20%
6-12 months	16%	15%
More than 1 year in advance	5%	5%
Did not plan anything in advance	10%	12%



Method of Booking



		Colorado	U.S. Norm
	Hotel	47%	46%
:	Motel	22%	17%
	Bed & breakfast	17%	11%
	Campground / RV park	15%	6%
<b>n</b> u	Country inn / lodge	12%	7%
	Resort hotel	11%	12%
	Rented home / condo / apartment	11%	9%

**Accommodations** 

Longwoods

# **Colorado: During Trip**

### Base: 2020 Overnight Touring Person-Trips

# **Activity Groupings**

### **Outdoor Activities**



U.S. Norm: 65%



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U.S. Norm: 68%

## **Cultural Activities**



U.S. Norm: 48%

### **Sporting Activities**



U.S. Norm: 18%





U.S. Norm: 16%

### Activities and Experiences (Top 10) Colorado U.S. Norm Sightseeing 30% 33% Landmark/historic site 27% 26% 22% 18% National/state park Nature tours/wildlife 22% 14% viewing/birding 210/ 1 = 0/

Hiking/backpacking	21%	15%
Shopping	20%	29%
Local parks/playgrounds	14%	13%
Museum	13%	16%
Business convention/conference	12%	7%
Attending celebration	12%	9%

# **Colorado: During Trip**

Shopping Types on Trip

		Colorado	U.S. Norm
	Souvenir shopping	59%	55%
	Convenience/grocery shopping	59%	39%
	Outlet/mall shopping	34%	43%
	Boutique shopping	32%	34%
•	Big box stores (Walmart, Costco)	26%	27%
	Antiquing	24%	18%

Base: 2020 Overnight Person-Trips that included Shopping

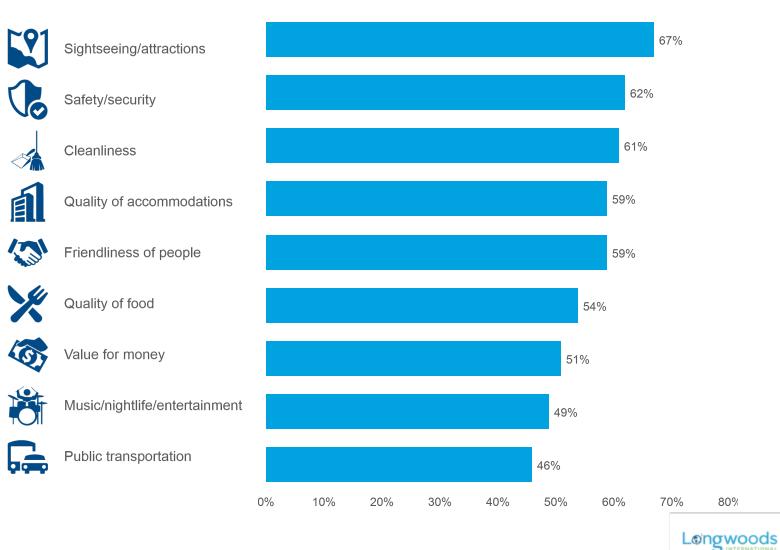
# Dining Types on Trip

		Colorado	U.S. Norm
<b>(Y4)</b>	Unique/local food	49%	52%
B	Food delivery service (UberEATS, DoorDash, etc.)	26%	19%
	Street food/food trucks	26%	23%
entre Entre	Picnicking	25%	17%
	Fine/upscale dining	25%	25%
	Gastropubs	13%	12%



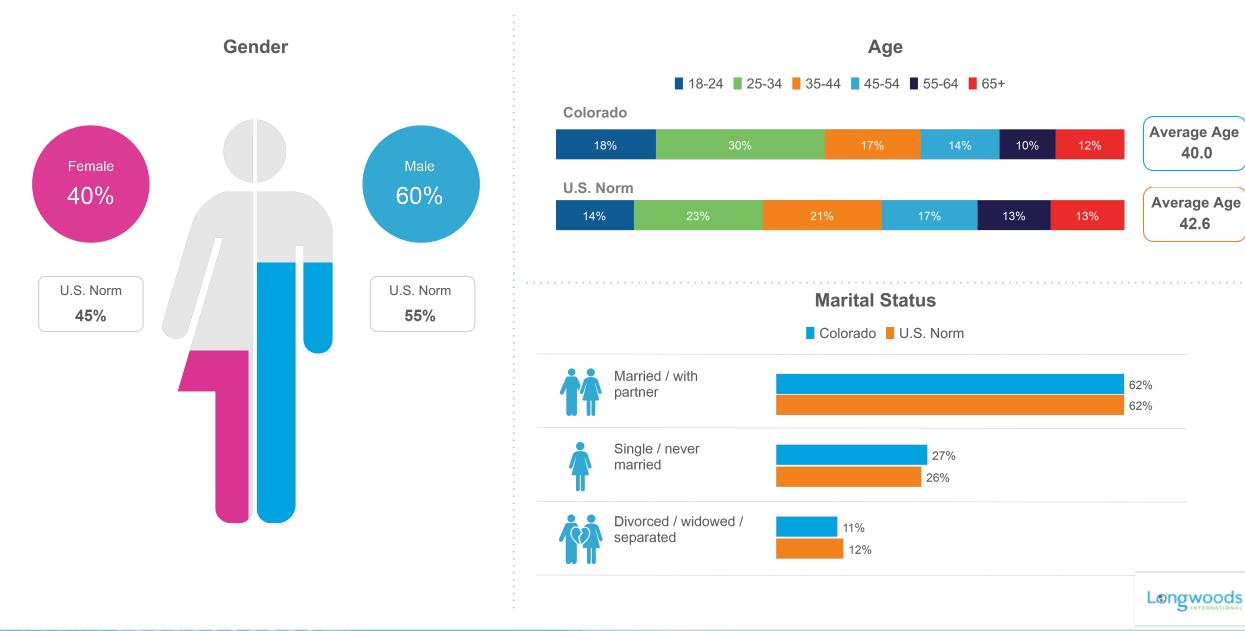
### % Very Satisfied with Trip

74% of overnight travelers were very satisfied with their overall trip experience



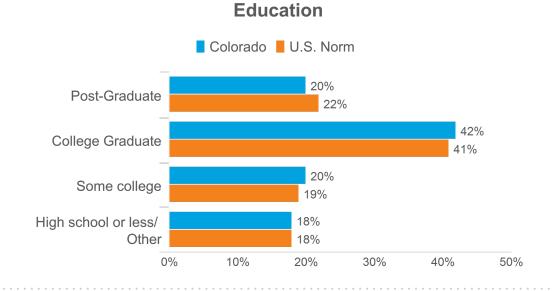
Question updated in 2020

### Base: 2020 Overnight Touring Person-Trips

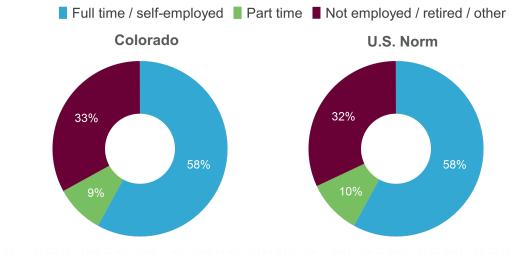


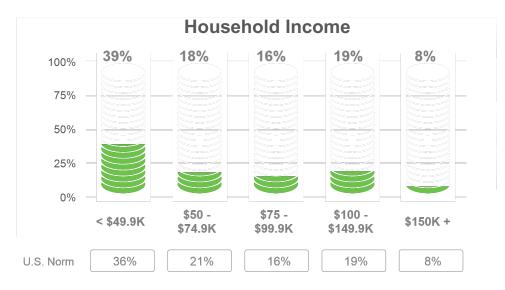
### Base: 2020 Overnight Touring Person-Trips

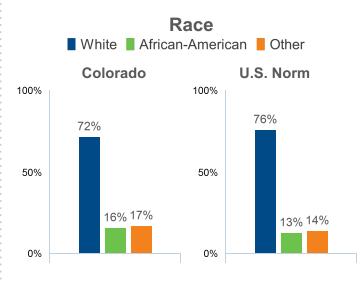
# **Demographic Profile of Overnight Colorado Visitors**



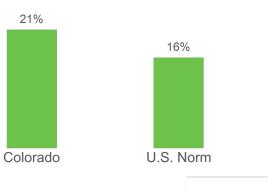
### Employment







### **Hispanic Background**



### **Household Size**

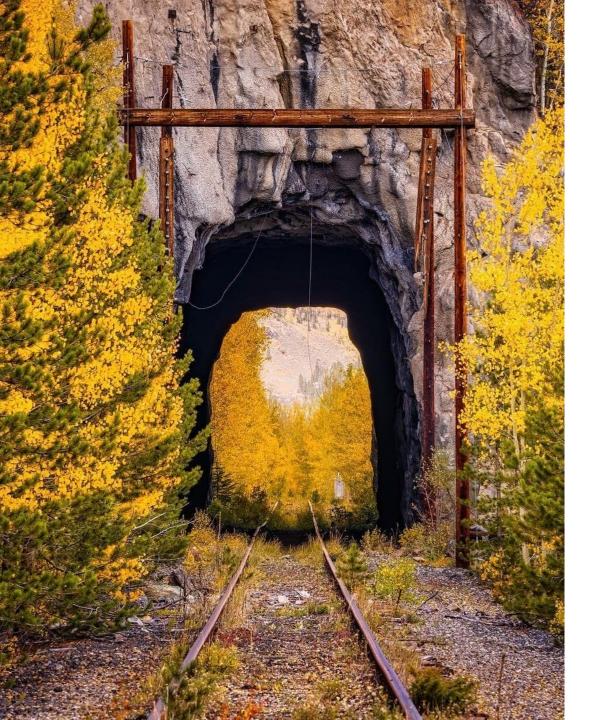


**Children in Household** 



under 18	45%	
	26%	
	33%	
der 6	23%	

U.S. Norm	
No children under 18	49%
Any 13-17	24%
Any 6-12	29%
Any child under 6	19%





# **Travel USA Visitor Profile**

# **Overnight Outdoors Visitation**



# Introduction

- Longwoods International began tracking domestic American travelers in 1985, and has conducted large-scale syndicated visitor research quarterly since 1990.
- It is currently the largest ongoing study conducted of American travelers, providing our clients with more reliable data and greater ability to home in on key market segments of interest.
- An **overnight trip** is any journey for business or pleasure, outside your community and not part of your normal routine, where you spent one more nights away from home.
- This report provides an overview for Colorado's domestic tourism business in 2020 for the Outdoors segment.
- The **Outdoors** segment is defined as having selected "outdoors trip to enjoy activities such as camping, hunting, fishing, hiking, and boating" as the main purpose of trip.

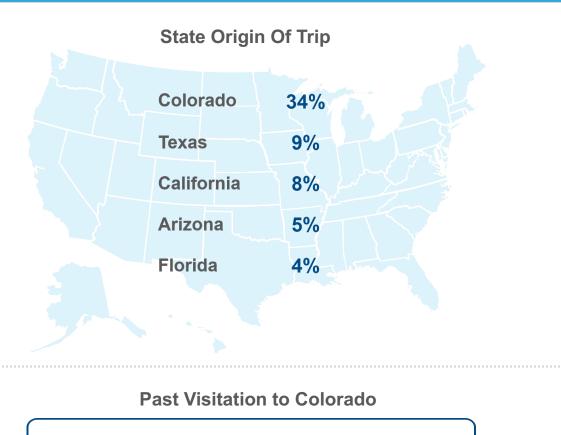
# Methodology

Each quarter, a random, projectable sample of adult members (18 years of age and over) of a major U.S. consumer panel is invited to participate in the **Longwoods Travel USA**<sup>®</sup> survey. Respondents are selected to be representative of the U.S. adult population.

For Colorado's Outdoors segment, the following sample was achieved in 2020:



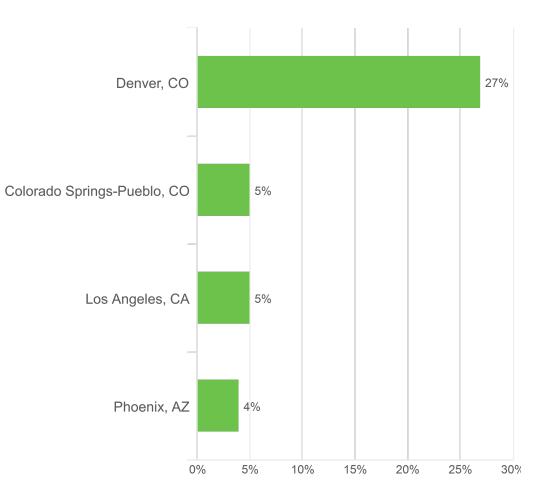
For analysis, data were weighted on key demographics to correct for any differences between the sample and U.S. population targets.



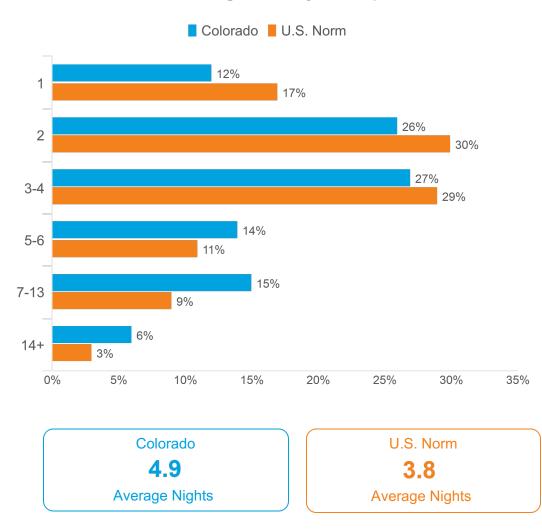
80% of overnight travelers to Colorado are repeat visitors

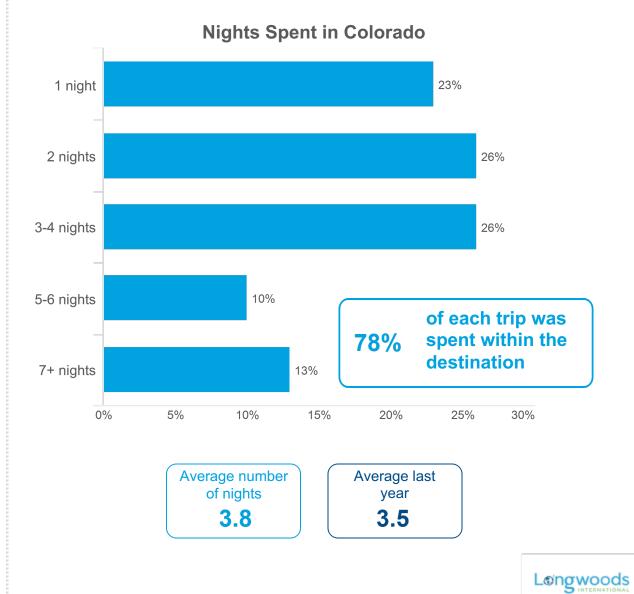
55% of overnight travelers to Colorado had visited before in the past 12 months

### **DMA Origin Of Trip**

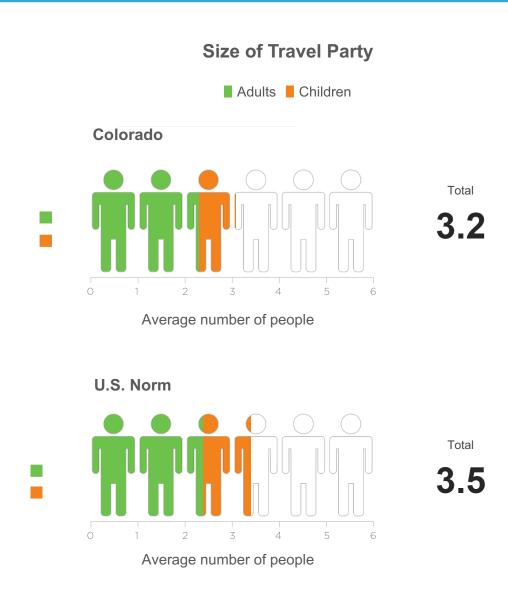


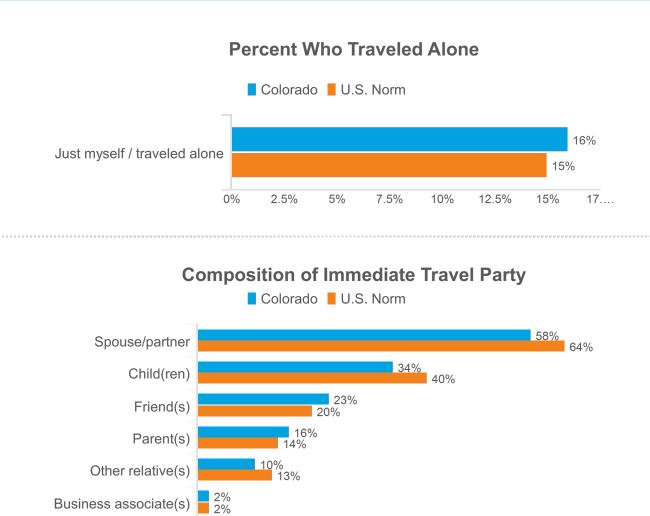
Total Nights Away on Trip





. . . . . . **. . . . . . . . .** . . . .





0%

10%

20%

30%

40%

50%

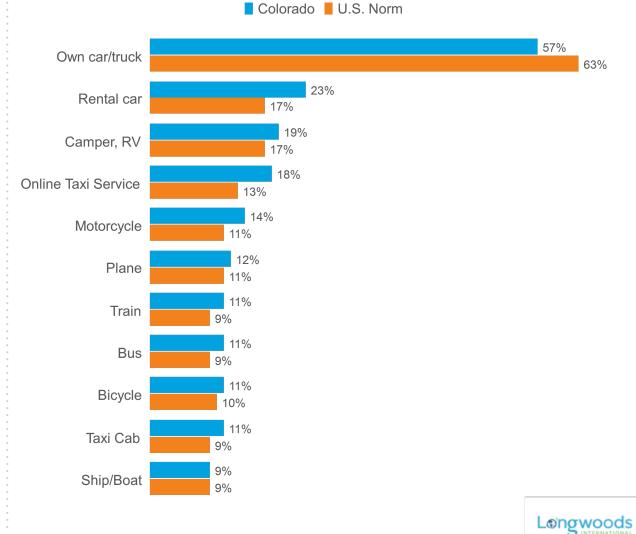
60%

70%

### U.S. Norm Own car / truck 78% 72% Ń 14% Plane 20% 13% Rental car 19% Ι... 17% 17% Camper / RV 10% 14% Online taxi service 8% 11% 5 6 Motorcycle Ā 10% 9% Taxi cab 10% 8% Bus R 9% 7% Bicycle 9% 8% Train 5% 6% Ship / boat

**Transportation Used to get to Destination** 

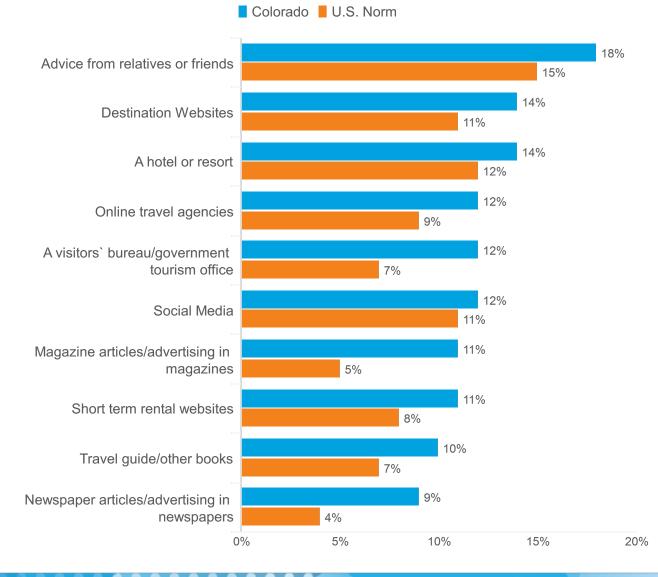
### Transportation Used within Destination



Question updated in 2020

# **Colorado: Pre-Trip**

# **Trip Planning Information Sources**



### Length of Trip Planning

	Colorado	U.S. Norm
1 month or less	28%	33%
2 months	19%	16%
3-5 months	21%	19%
6-12 months	15%	13%
More than 1 year in advance	5%	4%
Did not plan anything in advance	12%	15%



Colorado U.S. Norm Hotel or resort 20% 21% Short term rental websites 14% 18% Online travel agencies 17% 13% Auto club/AAA 10% 13% Travel/ski show or exhibition 7% 13% Airline/commercial carrier 11% Visitors' bureau/government tourism 12% 10% office 12% **Destination websites** 12% 10% Travel agent/company 9% Voice activated search (e.g. Siri, 4% 2% Alexa) 0% 5% 10% 15% 20%

# Method of Booking

23%

25%

### Accommodations

		Colorado	U.S. Norm
	Campground / RV park	27%	28%
	Hotel	26%	26%
Ħ	Motel	15%	11%
	Rented cottage / cabin	13%	10%
	Country inn / lodge	12%	6%
	Bed & breakfast	12%	9%
	Rented home / condo / apartment	11%	8%

# **Colorado: During Trip**

### Base: 2020 Overnight Outdoors Person-Trips

# **Activity Groupings**

**Outdoor Activities** 



U.S. Norm: 83%



U.S. Norm: 47%

# **Cultural Activities**



U.S. Norm: 29%

### **Sporting Activities**



U.S. Norm: 17%

**Business Activities** 

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 $\approx$ 



U.S. Norm: 14%

Activities and Experiences (Top 10)
-------------------------------------

	Colorado	U.S. Norm
Hiking/backpacking	40%	26%
Camping	24%	25%
Sightseeing	23%	18%
National/state park	21%	17%
Shopping	19%	16%
Landmark/historic site	19%	13%
Nature tours/wildlife viewing/birding	18%	14%
Fishing	17%	21%
Local parks/playgrounds	14%	11%
Swimming	13%	18%

# **Colorado: During Trip**

Shopping Types on Trip

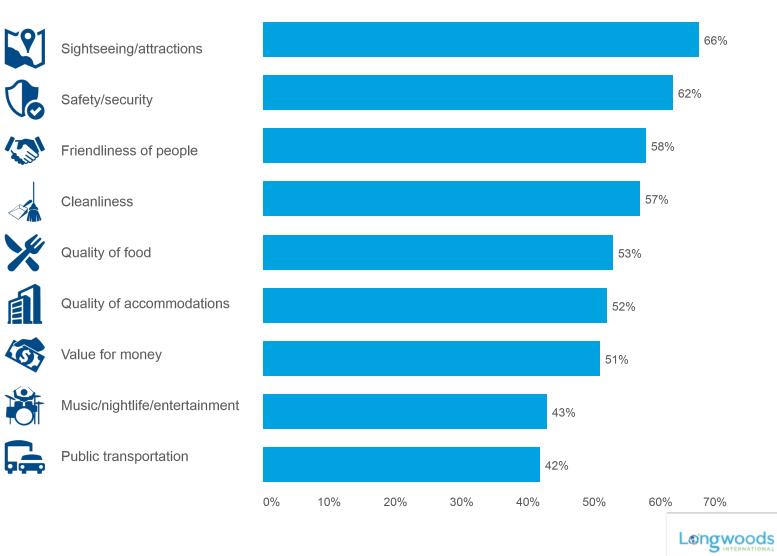
		Colorado	U.S. Norm
	Convenience/grocery shopping	64%	48%
	Souvenir shopping	64%	45%
•	Big box stores (Walmart, Costco)	39%	33%
	Boutique shopping	38%	29%
	Outlet/mall shopping	28%	38%
	Antiquing	18%	17%

Base: 2020 Overnight Person-Trips that included Shopping

# **Dining Types on Trip**

	Colorado	U.S. Norm
Unique/local food	43%	37%
Picnicking	28%	31%
Fine/upscale dining	20%	14%
Street food/food trucks	20%	17%
Food delivery service (UberEATS, DoorDash, etc.)	19%	15%
Gastropubs	13%	9%
	Picnicking         Fine/upscale dining         Street food/food trucks         Food delivery service (UberEATS, DoorDash, etc.)	Unique/local food43%Picnicking28%Fine/upscale dining20%Street food/food trucks20%Food delivery service (UberEATS, DoorDash, etc.)19%

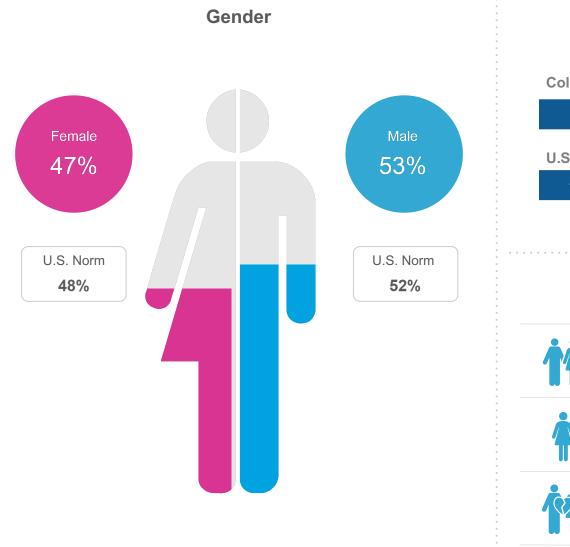
### % Very Satisfied with Trip

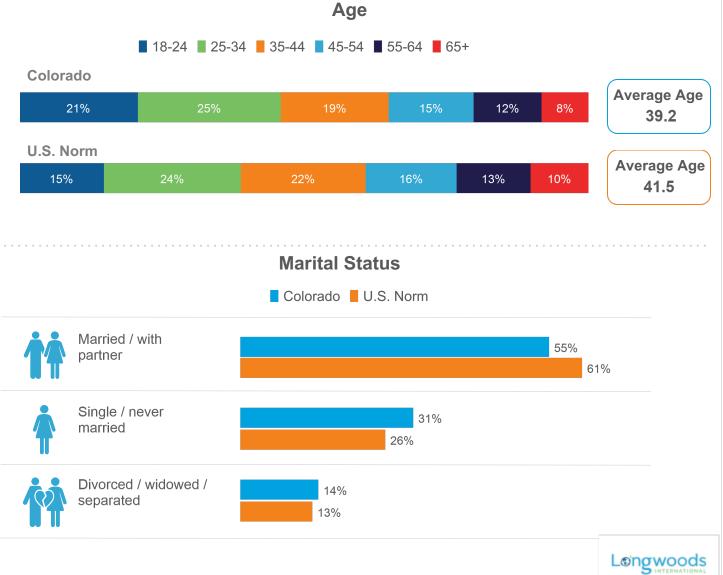


73% of overnight travelers were very satisfied with their overall trip experience

Question updated in 2020

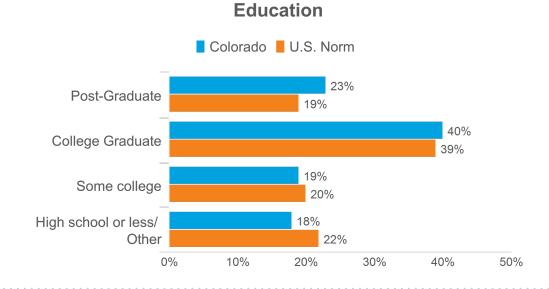
### Base: 2020 Overnight Outdoors Person-Trips



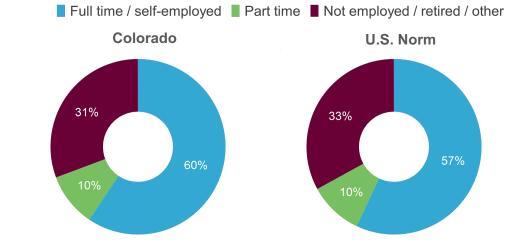


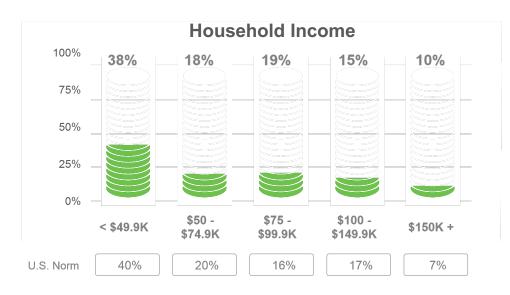
### Base: 2020 Overnight Outdoors Person-Trips

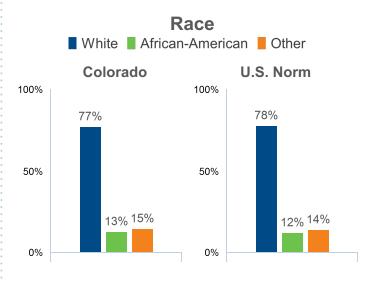
# **Demographic Profile of Overnight Colorado Visitors**



# Employment







### **Hispanic Background**



Longwoods

### Household Size



**Children in Household** 



Co	lorado	C
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No children under 18	51%
Any 13-17	27%
Any 6-12	27%
Any child under 6	18%

### U.S. Norm

No children under 18	48%
Any 13-17	24%
Any 6-12	30%
Any child under 6	20%







# **Travel USA Visitor Profile**

**Overnight Ski/Snowboarding Visitation** 



### Introduction

- Longwoods International began tracking domestic American travelers in 1985, and has conducted large-scale syndicated visitor research quarterly since 1990.
- It is currently the largest ongoing study conducted of American travelers, providing our clients with more reliable data and greater ability to home in on key market segments of interest.
- An **overnight trip** is any journey for business or pleasure, outside your community and not part of your normal routine, where you spent one more nights away from home.
- This report provides an overview for Colorado's domestic tourism business in 2020 for the Ski/Snowboarding segment.
- The **Ski/Snowboarding** segment is defined as having selected ski/snowboarding as the main purpose of trip.

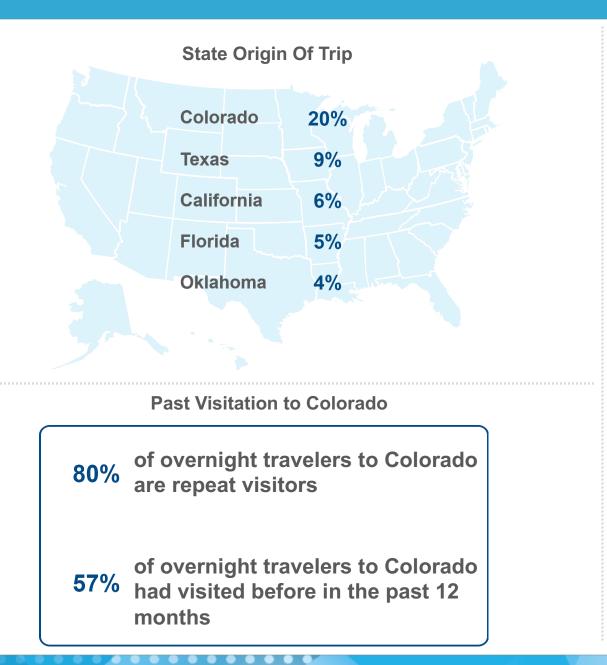
# Methodology

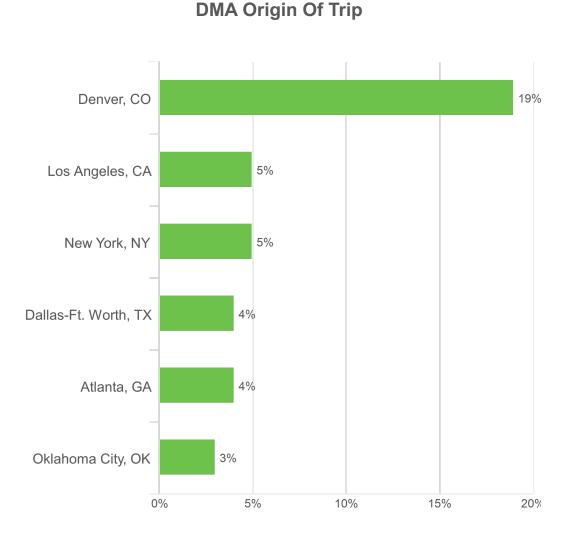
Each quarter, a random, projectable sample of adult members (18 years of age and over) of a major U.S. consumer panel is invited to participate in the **Longwoods Travel USA**<sup>®</sup> survey. Respondents are selected to be representative of the U.S. adult population.

For Colorado's Ski/Snowboarding segment, the following sample was achieved in 2020:

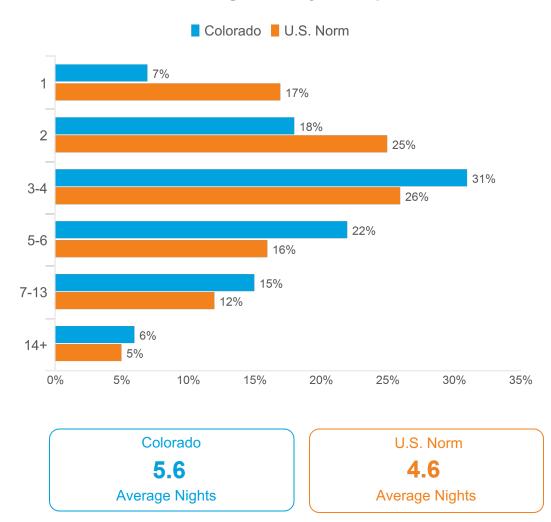


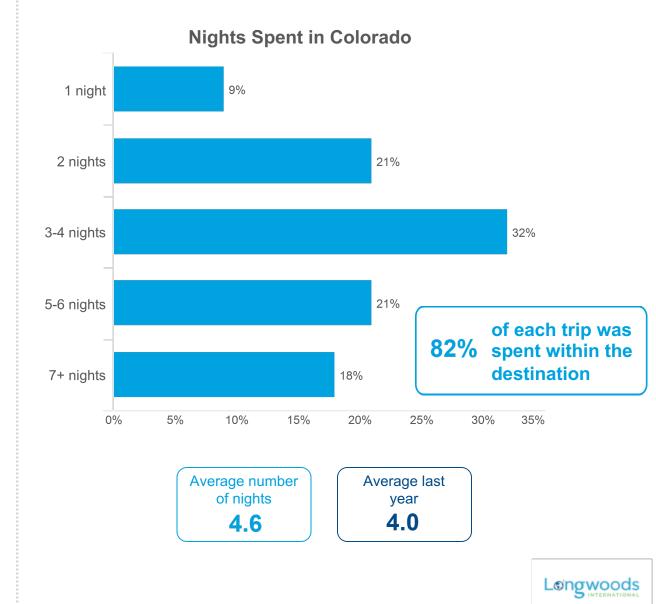
For analysis, data were weighted on key demographics to correct for any differences between the sample and U.S. population targets.

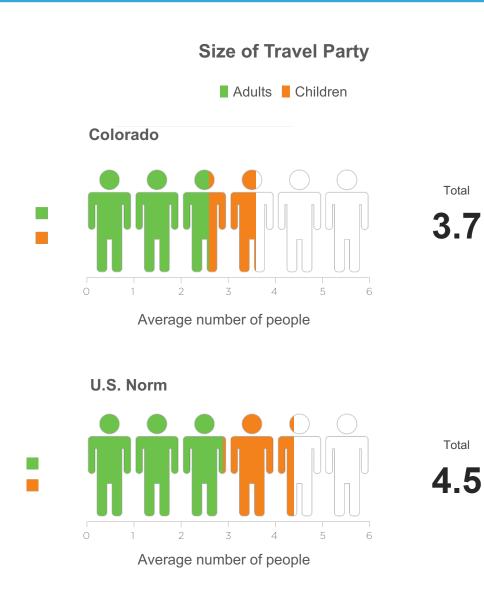


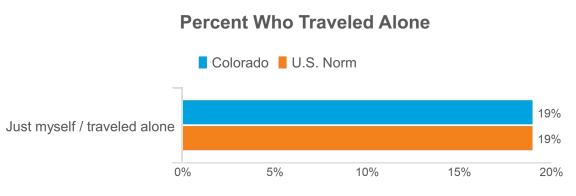


Total Nights Away on Trip



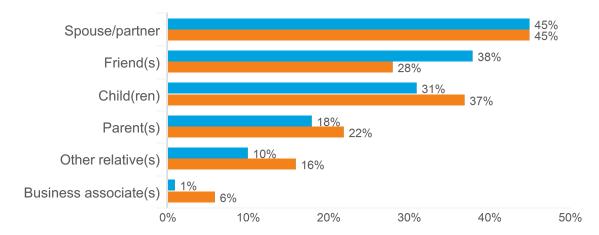


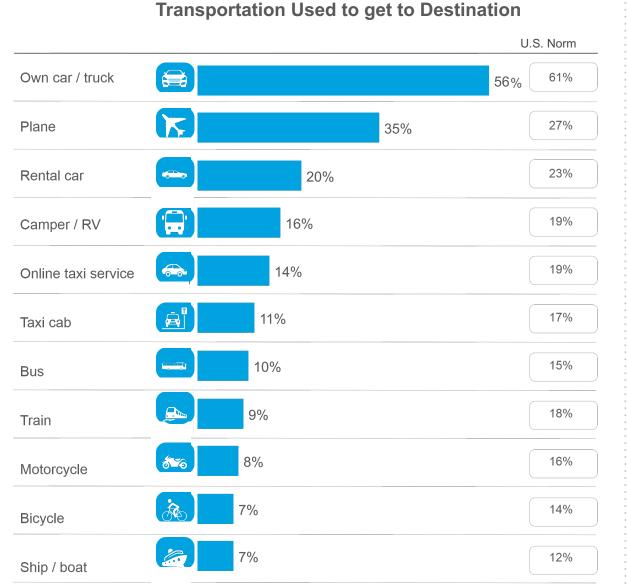




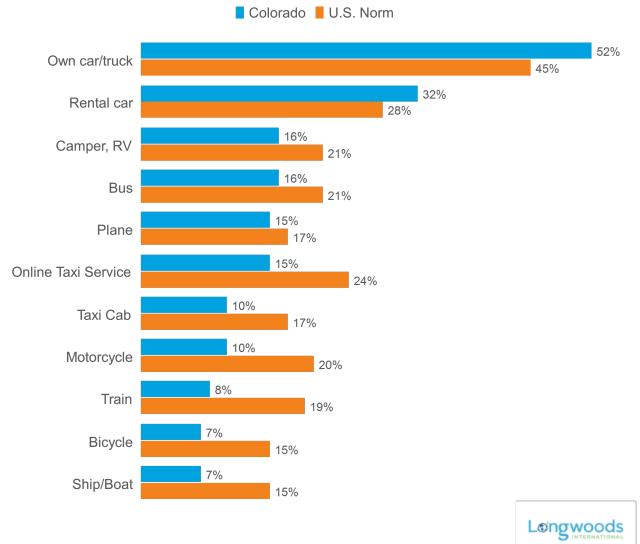
## **Composition of Immediate Travel Party**

Colorado U.S. Norm





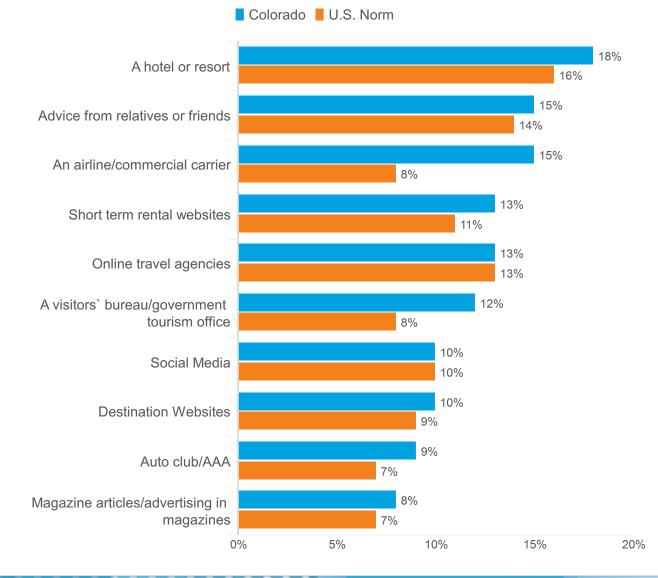
### **Transportation Used within Destination**



Question updated in 2020

# **Colorado: Pre-Trip**

# **Trip Planning Information Sources**

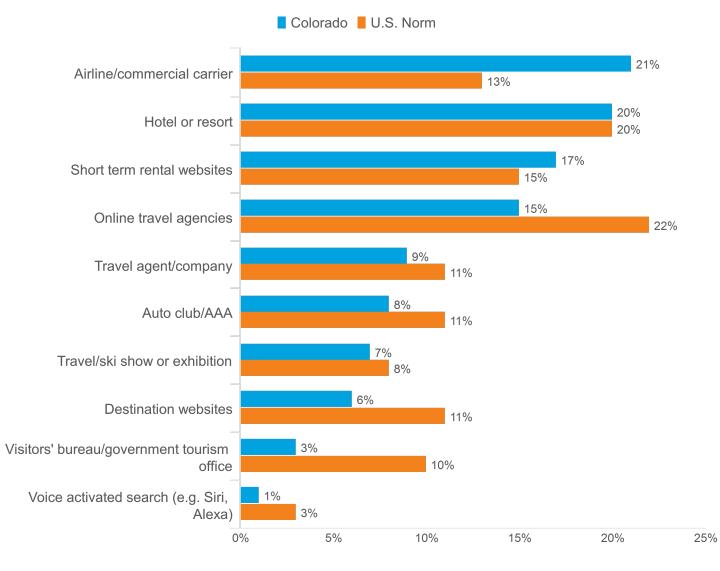


### Length of Trip Planning

	Colorado	U.S. Norm
1 month or less	24%	24%
2 months	19%	19%
3-5 months	26%	24%
6-12 months	19%	18%
More than 1 year in advance	3%	5%
Did not plan anything in advance	9%	11%







### **Accommodations**

	Colorado	U.S. Norm
Hotel	27%	25%
Rented home / condo / apartment	20%	15%
 Motel	13%	11%
Own condo / apartment / cabin / second home	13%	11%
Resort hotel	12%	11%
Campground / RV park	10%	10%
Home of friends / relatives	8%	9%

# **Colorado: During Trip**

Base: 2020 Overnight Ski/Snowboarding Person-Trips\* \*Caution low sample

# **Activity Groupings**

**Outdoor Activities** 



U.S. Norm: 81%





U.S. Norm: 55%

### **Cultural Activities**



U.S. Norm: 38%

### **Sporting Activities**



U.S. Norm: 30%

Business Activities



U.S. Norm: 26%

# **Activities and Experiences (Top 10)**

	Colorado	U.S. Norm
Skiing/snowboarding	64%	42%
Bar/nightclub	15%	13%
Shopping	14%	16%
Sightseeing	11%	13%
Snowmobiling	9%	8%
Hiking/backpacking	8%	8%
Attending celebration	8%	13%
Business convention/conference	8%	12%
Museum	8%	8%
Attended/participated in a sports event for teenagers	8%	11%

# **Colorado: During Trip**

Shopping Types on Trip

		Colorado	U.S. Norm
	Souvenir shopping	44%	38%
	Convenience/grocery shopping	41%	39%
	Big box stores (Walmart, Costco)	36%	25%
	Boutique shopping	28%	29%
Ŵ	Outlet/mall shopping	28%	33%
	Antiquing	12%	16%

Base: 2020 Overnight Person-Trips that included Shopping

 $\bullet$   $\bullet$   $\bullet$   $\bullet$   $\bullet$ 

**Dining Types on Trip** 

		Colorado	U.S. Norm
(¥4)	Unique/local food	54%	38%
	Fine/upscale dining	24%	22%
	Street food/food trucks	14%	18%
	Gastropubs	13%	14%
THE L	Food delivery service (UberEATS, DoorDash, etc.)	13%	19%
	Picnicking	10%	12%

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### % Very Satisfied with Trip

76% of overnight travelers were very satisfied with their overall trip experience

	Safety/security								67%	
	Sightseeing/attractions								66%	
	Cleanliness							6	3%	
A	Quality of accommodations							62	2%	
X	Quality of food							55%		
	Friendliness of people						5	3%		
G	Public transportation						50%	)		
	Value for money					42	%			
	Music/nightlife/entertainment					41%	6			
		0%	10%	20%	30%	40%	50%	60%	70%	80%

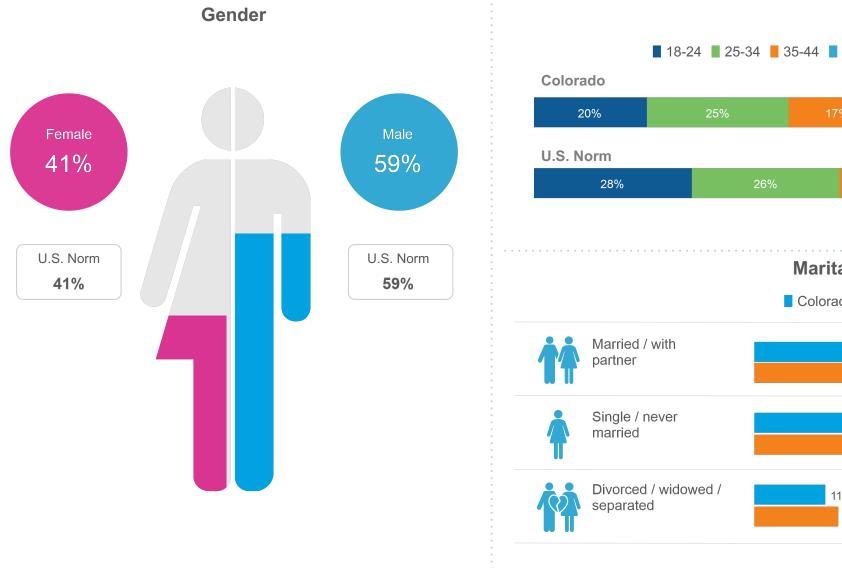
Question updated in 2020

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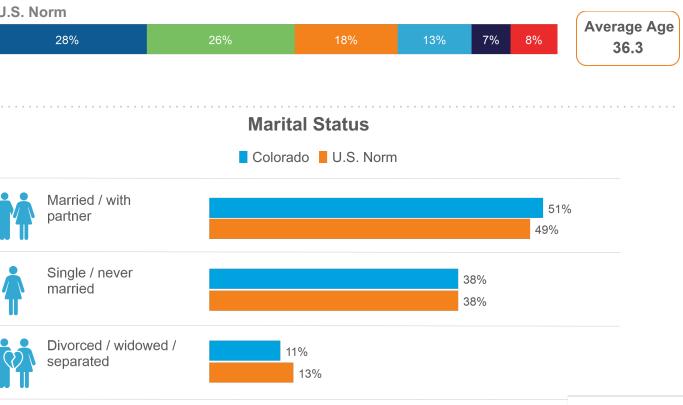
Average Age

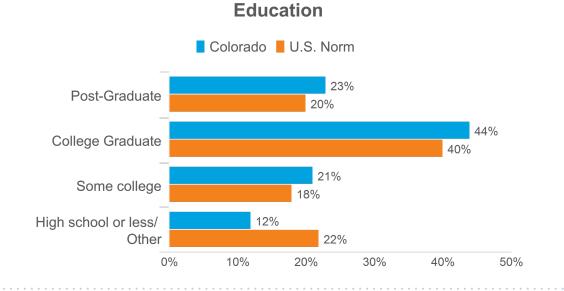
40.3

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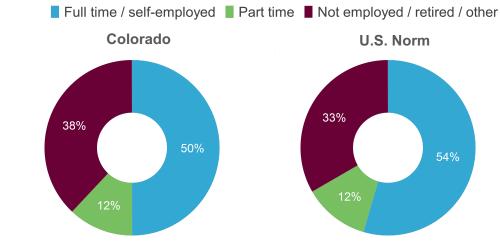


# Age ■ 18-24 ■ 25-34 ■ 35-44 ■ 45-54 ■ 55-64 ■ 65+ 25% 17% 18% 8% 12%

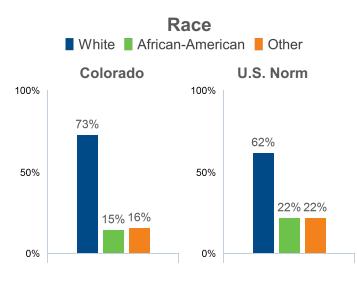




# Employment



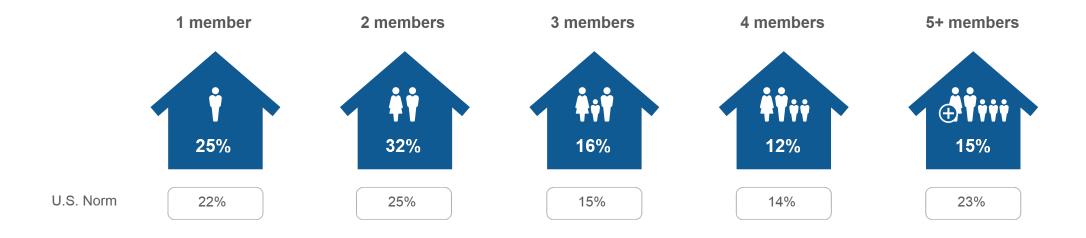
Household Income 100% 20% 14% 23% 9% 33% 75% 50% 25% 0% \$50 -\$75 -\$100 -< \$49.9K \$150K + \$74.9K \$99.9K \$149.9K 11% U.S. Norm 38% 20% 12% 19%



### **Hispanic Background**



### **Household Size**



## **Children in Household**



### Colorado

No children under 18	51%
Any 13-17	26%
Any 6-12	23%
Any child under 6	20%

# U.S. Norm

No children under 18	42%
Any 13-17	32%
Any 6-12	35%
Any child under 6	27%



